

CASE NO.170/2018

In the matter of CT of HT consumer failed and Restoration of Electricity supply

M/s. Unosource Phama Ltd.,
A-585, Worldtex, TTC.MIDC, Mahape,
Navi Mumbai 400709.

..... (Hereinafter referred as Applicant)

Vs

Maharashtra state Electricity Distribution Company Ltd

Through it's Nodal Officer,

Vashi Circle,Vashi (Hereinafter referred as Respondent)

Appearance

For Consumer :- Shri Suraj Chakraborty Consumer representative .

Representative For Respondent :- absent

[Coram- Dr. Santoshkumar Jaiswal- Chairperson, Shri. R.S.Avhad -Member Secretary and
Sharmila Ranade - Member (CPO)].

Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e.

“Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers vide powers conferred on it by Section 181 read with subsection 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as ‘Regulation’. Further the regulation has been made by MERC i.e. Maharashtra Electricity Regulatory Commission. [Electricity Supply Code and other conditions of supply Regulations 2005] Here in after referred as ‘Supply Code’ for the sake of brevity. Even, regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.’ Hereinafter referred ‘SOP’ for the sake of convenience.

This application is filed by the consumer for grievances against the Respondent company MSEDCL that our supply break down due to CT fault and the break down happened on dated 14/08/2018 and testing team visited on date 16/08/2018.

The applicant further submits that our supply not restored from 14th till 30 August due to non availability of CT’s with Respondent. As per MERC metering point of HT is belongs to MSDECL and It is duty of MSEDCL to replace it but MESDCL has given the excuse that the tenant must take written submission from owner that he will provide the metering unit .The applicant demanding SOP whom the delay happened and restored the supply with immediate effect.

During the Hearing, the applicant submitted that MSEDCL had already solve our grievance and now, we have no grievance left and requested to Forum allow to withdrawn the application .

No Grievance left, so accordingly case dispose off, Hence I proceed to pass following order

ORDER

This application170/2018 hereby dispose off.

I Agree/Disagree

I Agree/Disagree

**MRS. SHARMILA RANADE,
MEMBER
CGRF, BHANDUP**

**Dr. SANTOSHKUMAR JAISWAL
CHAIRPERSON
CGRF, BHANDUP**

**RAVINDRA S. AVHAD
MEMBER SECRETARY
CGRF, BHANDUP**

The order is issued under the seal of Consumer Grievance Redresses Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, and Bhandup.

Note:

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address. " Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606, Keshav Building,Bandra - Kurla Complex, Bandra (E),Mumbai - 400 051"
- b) b) consumer, as per section 142 of the Electricity Act, 2003, can approach Hon'ble Maharashtra electricity Regulatory Commission for non-compliance, part compliance or
- c) Delay in compliance of this decision issued under" Maharashtra Electricity Regulatory Commission (consumer Redressed Forum and Ombudsman) Regulation 2003" at the following address:-

"Maharashtra Electricity Regulatory Commission, 13th floor, world Trade Center, Cuffe Parade, Colaba, Mumbai 05"

- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.