

Monthly Report on Consumer Grievances handled by the CGRF
A. Summary of Grievance Redressal during the Month of December 2018

	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances redressed		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances redressed	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E (=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	109	34	143	0	143	0	9	9	134	4	5
2	Kalyan	37	31	68	0	68	37	0	37	31	31	6
3	Ratnagiri	5	0	5	0	5	4	0	4	1	3	1
4	Kolhapur	9	9	18	0	18	0	1	1	17	0	1
5	Nashik	12	0	12	0	12	1	2	3	9	3	0
6	Jalgaon	6	1	7	0	7	0	2	2	5	1	1
7	Pune	14	5	19	0	19	1	6	7	12	2	5
8	Baramati	11	2	13	0	13	0	5	5	8	4	1
9	Latur	2	1	3	0	3	0	0	0	3	0	0
10	Nanded	0	3	3	0	3			0	3	0	0
11	Aurangabad	17	7	24	0	24	2	5	7	17	2	5
12	Nagpur	23	18	41	0	41	7	1	8	33	0	8
13	Chandrapur	0	1	1	0	1	0	0	0	1	0	0
14	Gondia	2	2	4	0	4	0	0	0	4	0	0
15	Akola	10	9	19	0	19	5	0	5	14	5	0
16	Amravati	2	2	4	0	4	2	0	2	2	1	1
Grand Total		259	125	384	0	384	59	31	90	294	56	34

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.