



Consumer Grievance Redressal Forum, Kalyan Zone  
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301  
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**NO. K/E/1506/1770 TO K/E/1524/1788 OF 2018-19** Date of registration : 12/12/2018  
Date of order : 16/01/2019  
Total days : 35

**COMMON ORDER IN THE MATTER OF GRIEVANCE NOS. K/E/1506/1770 TO K/E/1524/1788 OF 2018-19 IN RESPECT SHRI.AJIT S.BHATIA, C.S.NO.185, 22, 23, 24, FLAT NO.403, B.K.NO.1300, ROOM NO.3, 4 & 5, ULHASNAGAR-4, DIST-THANE, PIN CODE- 421004 AND OTHERS REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN REGARDING SOP.**

- 1] **Shri.Ajit S.Bhatia, K/E/1506/1770 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.403,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421004,  
(Consumer No. 021513714103)
- 2] **Shri.Ajit S.Bhatia, K/E/1507/1771 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.402,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421004  
(Consumer No. 021513714090)
- 3] **Shri.Ajit S.Bhatia, K/E/1508/1772 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.302,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421004  
(Consumer No. 021513714065)
- 4] **Shri.Ajit S.Bhatia, K/E/1509/1773 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.G 101,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421004  
(Consumer No. 021513713891)
- 5] **Shri.Ajit S.Bhatia, K/E/1510/1774 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.345,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421004  
(Consumer No. 021513710558)

- 6] **Shri.Ajit S.Bhatia, K/E/1511/1775 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.G 103,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421004  
(Consumer No. 021513713981)
- 7] **Shri.Ajit S.Bhatia, K/E/1512/1776 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.  
303, B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421 004  
(Consumer No. 021513714073)
- 8] **Shri.Ajit S.Bhatia, K/E/1513/1777 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No. 301,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421 004  
(Consumer No. 021513714057)
- 9] **Shri.Ajit S.Bhatia, K/E/1514/1778 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.203,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421 004  
(Consumer No. 021513714049)
- 10] **Shri.Ajit S.Bhatia, K/E/1515/1779 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.202,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421 004  
(Consumer No. 021513714031)
- 11] **Shri.Ajit S.Bhatia, K/E/1516/1780 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.201,  
B.K.No.1300, Room No.3, 4 & 5, Ulhasnagar-4,  
Dist-Thane, Pin Code- 421 004  
(Consumer No. 021513714022)
- 12] **Shri.Ajit S.Bhatia, K/E/1517/1781 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.103,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421 004  
(Consumer No. 021513714014)

- 13] **Shri.Ajit S.Bhatia, K/E/1518/1782 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.102,  
B.K.No.1300, Room No.3, 4 & 5, Ulhasnagar-4,  
Dist-Thane, Pin Code- 421 004  
(Consumer No. 021513714006)
- 14] **Shri.Ajit S.Bhatia, K/E/1519/1783 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.101,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421 004  
(Consumer No. 021513713999)
- 15] **Shri.Ajit S.Bhatia, K/E/1520/1784 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.B 103,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421 004  
(Consumer No. 021513713727)
- 16] **Shri.Ajit S.Bhatia, K/E/1521/1785 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.B 101,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421 004  
(Consumer No. 021513713701)
- 17] **Shri.Ajit S.Bhatia, K/E/1522/1786 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.B 102,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421 004  
(Consumer No. 021513713719)
- 18] **Shri.Ajit S.Bhatia K/E/1523/1787 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.401,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421 004  
(Consumer No. 021513714081)
- 19] **Shri.Ajit S.Bhatia, K/E/1524/1788 of 2018-19**  
C.S.No.185, 22, 23, 24, Flat No.G 102,  
B.K.No.1300, Room No.3, 4 & 5,  
Ulhasnagar-4, Dist-Thane, Pin Code- 421 004  
(Consumer No. 021513713913) . . . (Hereinafter referred as consumers)

V/s

Maharashtra State Electricity Distribution  
Company Limited,  
Through it's Nodal Officer,  
Kalyan Circle-II, Kalyan . . . (Hereinafter referred as Licensee)

**Appearance** : For Licensee - Shri.D.D.Kumbhare, AEE, Ulhasnagar S/dn.-IV

For Consumer - Shri.J.S.Rajput (C.R.)

[Coram- Shri A.M.Garde-Chairperson, Shri A.P. Deshmukh-Member Secretary  
Mrs.S.A.Jamdar- Member (CPO)].

1) Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressed Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. Maharashtra Electricity Regulatory Commission. [Electricity Supply Code and other conditions of supply 2005] Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP' for the sake of convenience.

2) There are in all 19 consumers who have moved this forum. Facts being common, a common judgment. Grievance is that application was given for new connection on 29/10/2016 at consumer facility center Ulhasnagar-III. The connection was given on 04/10/2018. Consumers pray for SOP compensation for the entire period as per SOP regulations for the alleged delay.

3) Distribution Licensee in reply contends that the said consumers gave applications as stated above on 29/10/2016. Consumers were informed by letter dt.07/11/2016 to produce all documents. Technical feasibility Report vide letter dt.16/01/2017 was sent to divisional office. Sanction letter dt.02/03/2017 was issued. A-1 form was received on 01/08/2017. Quotation was issued on 22/08/2017. Applicants paid the quotation amount on 17/10/2017. There upon as per Assistant Engineer, Lalchakki section letter dt.03/01/2018 Premises was visited for making connection but it was found that there was a building under construction at the said place. There was no wiring done nor was any meter room, as such connection could not be given. The construction was incomplete till 29/09/2018 so also the wiring work was

not done so also there was no wiring up to meter box site nor meter was fixed. Only meter cabinet was there.

4) Applicants made complaints. The connection was given on 04/10/2018 though the wiring was still incomplete to the building Occupation Certificate is not received till today wiring to the building has remained incomplete.

5) We have heard both sides. Though a grave picture of long delay was tried to be created, it was revealed that although the applications were given, the building was still under construction. It was not probable that applicants would wait for two years for their newly constructed flats. As the consumers sought to penalize the Distribution Licensee official, we called upon the consumer to produce all the documents to show that construction was complete and that they were the occupants of the premises when they applied for connection. Consumers failed to produce such documents and practically conceded to the query raised.

6) It appears clear that though applications for new connection were given on 29/10/2016 they were not the occupants of the flats as on that date, as such entire edifice of the grievance falls. Grievance fails.

Hence the order.

**ORDER**

**Grievance in 1770, 1771, 1772, 1773, 1774, 1775, 1776, 1777, 1778, 1779, 1780, 1781, 1782, 1783, 1784, 1785, 1786, 1787, 1788 stand dismissed.**

Dated : 16/01/2019

(Mrs.S.A.Jamdar)  
Member  
CGRF, Kalyan

(A.P.Deshmukh)  
MemberSecretary  
CGRF, Kalyan.

(A.M.Garde)  
Chairperson  
CGRF, Kalyan.

**NOTE**

a) *The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.*

*“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606/608, Keshav Bldg, Bandra Kurla Complex,Mumbai 51”.*

- b) *Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or*
- c) *delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-*
- “Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”*
- d) *It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.*