

.(A Govt. of Maharashtra Undertaking) CIN: U40109MH2005SGC153645

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Consumer Grievance Redressal Forum "Vidyut Bhavan", Gr. Floor, L.B.S.Marg,Bhandup (W), Mumbai – 400078.

Wallibai — 400070.

Date:

REF.NO. Member Secretary/CGRF/MSEDCL/BNDUZ/

Hearing Date: 13/11/2018

Interim Order

CASE NO.189/2018

In the matter of supplementary tariff difference bill

Appearance

For Consumer :- Suraj Chakraborty

Representative for Respondent :- A.L. Mathenkar Assistant Engineer, Rabale Sub-Divison

[Coram- Dr. Santoshkumar Jaiswal- Chairperson, Shri. R.S.Avhad -Member Secretary and Sharmila Ranade - Member (CPO)}.

Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC

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i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with subsection 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. Maharashtra Electricity Regulatory Commission. [Electricity Supply Code and other conditions of supply Regulations 2005] Here in after referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP' for the sake of convenience

There is threat of disconnection. The basis appears to be the initially tariff changed by the Respondent from Industrial to Public Services tariff. After that the Respondent Flying squad visited premises proposed recovery under 126 Act of EA 2003. It appears that after hearing it converted into plane recovery from Industrial to commercial.

Protection against disconnection needs to be given. Hence the Interim order.

ORER

The Respondent should not disconnect supply of consumer till next date.

I Agree/Disagree

I Agree/Disagree

MRS. SHARMILA RANADE, MEMBER CGRF. BHANDUP Dr. SANTOSHKUMAR JAISWAL CHAIRPERSON CGRF. BHANDUP RAVINDRA S. AVHAD MEMBER SECRETARY CGRF, BHANDUP

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The order is issued under the seal of Consumer Grievance Redresses Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, and Bhandup.

Note:

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address. "Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606, Keshav Building, Bandra - Kurla Complex, Bandra (E), Mumbai - 400 051"
- b) b) consumer, as per section 142 of the Electricity Act, 2003, can approach Hon'ble Maharashtra electricity Regulatory Commission for non-compliance, part compliance or
- c) Delay in compliance of this decision issued under" Maharashtra Electricity Regulatory Commission (consumer Redressed Forum and Ombudsman) Regulation 2003" at the following address:-
- "Maharashtra Electricity Regulatory Commission, 13th floor, world Trade Center, Cuffe Parade, Colaba, Mumbai 05"
- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.

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