

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/101/2018

Applicant : Shri Ramchandra Eknath Dange,
At – Dasoda, Post – Magrul, ,
Tah. Samdrapur,
Dist. Wardha.

Non–applicant : Nodal Officer,
The Executive Engineer,
Hinganghat Division, MSEDCL,
Hinganghat.

Applicant represented by : In person.,

Non-applicant represented by: 1) Shri H.P. Pawade, Exe.Engineer,
MSEDCL.

Quorum Present : 1) Shri Arvind Jayram Rohee,
Chaiperson
2) Mrs. V.N.Parihar,
Member Secretary
3) Mrs. Asmita Avinash Prabhune,
Member(CPO)

ORDER PASSED ON 09.10.2018

1) The applicant filed present grievance application before this forum on 11.09.2018 under clause 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressed Forum & Electricity Ombudsman) Regulations 2006 (hereinafter referred to as said Regulations).

2) Non applicant denied applicant's case by filing reply dt. 01.10.2018.

3) Forum heard arguments of both the sides & carefully perused the case record.

4) Shri Ramchandra Eknath Dange, at Dasoda Post Magrul Tah. Samdrapur Dist. Wardha (hereinafter referred to as the applicant) has applied to Distribution Licensee, MSEDCL (hereinafter referred to as the respondent) for grant of electric connection to his agricultural pump set. It is the contention of the applicant that in spite of the fact that he completed all the formalities, the respondent did not released the Ag. Electric connection. Hence he approached the IGRC Wardha. The IGRC dismissed his application vide order No. 03570 dt. 07.07.2018. Feeling aggrieved by the aforesaid order the application presented the instant application on 11.09.2018 under the provisions contained in clause 6.4 of the MERC (CGRF & EO) Regulation 2006.

5) A copy of the application was given to the respondent. The respondent was directed to submit parawise reply. The respondent submitted reply on dt. 01.10.2018.

6) The case was fixed for hearing on 05.10.2018 Shri B.V. Betal authorized representative was present for the applicant Shri Hemant Pawade Ex.Engineer, MSEDCL, Hinganghat represented the respondent, both the parties were heard.

7) It was contended on behalf of the applicant that he submitted application for connection to his agricultural Pump on 12.10.2016. He received the demand note on 13.12.2016. He

deposited the required amount on 13.12.2016. He submitted the test report on 13.12.2016. The agricultural connection was not released to him in spite of the fact that the application was complete in all respect on 13.12.2016. Respondent did not release the connection within time limit prescribed by S.O.P. regulations 2014. So he is entitled for compensation. He prayed following reliefs.

(a) The connection was not issued within the specified period. So compensation may be awarded.

(b) The applicant may be awarded compensation of Rs.25000/- for physical as well as for mental harassment Rs.3000/- towards travel expenses & Rs.2000/- for the judicial expenditure.

8) Shri Hemant Pawade Ex.Engineer referred to the parawise reply dt. 01.10.2018. It was further stated that the applicant submitted the application on 12.10.2016, a demand note was given on 13.12.2016, he deposited the amount on 13.12.2016 & he submitted the test report on 13.12.2016. It was contended that to provide the connection the applicant, erection of L.T. line admeasuring 0.18 K.M. was necessary. His name was included in paid pending list for the year 2016-2017. The connection was released as per seniority & availability of funds from various sources. Hence there is no delay on part of respondent.

To claim of compensation regarding delay connection applicant should have filed grievance within 60 days. However he filed on 23.04.2018 before IGRC i.e. 11 months later.

The connection to Agri. Pumps are released as per the orders from Higher Authorities & the availability of funds from various sources. The applicant was given connection as per his seniority. Secondly the applicants request for compensation is barred by limitation. There is no force in the application.

ORDER

- 1) The grievance application stands dismissed.
- 2) No order as to costs.

Sd/-
(Mrs. Asmita A. Prabhune)
MEMBER(CPO)

Sd/-
(Mrs. V.N.Parihar)
MEMBER SECRETARY

Sd/-
(Arvind J. Rohee)
CHAIRPERSON

NAGPUR

Dt. : 09.10.2018