### Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redresses Forum Nagpur Zone, Nagpur

# Applicant : Shri Sheikh Raheman Sheikh Ranjan, Plot No. 23, Vijay Nagar, Bharatwada, Nagpur-440008. Non-applicant : Nodal Officer. The Superintending Engineer, (D/F), NUC, M.S.E.D.C.L., Nagpur. Applicant represented by : In Person, Non-applicant represented by: 1) Shri V.A.Humane, Dy.Exe.Engr., MSEDCL, 2) Shri Dahasahastra, SNDL, Nagpur Quorum Present : 1) Shri Arvind Jayram Rohee, Chairperson. 2) Mrs. V.N.Parihar, Member Secretary 2) Mrs. Asmita Avinash Prabhune, Member(CPO)

# Case No. CGRF(NZ)/100/2018

## ORDER PASSED ON 05.10.2018

 The applicant filed the present grievance application before this forum on 05.09.2018 under clause 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Fourm & Electricity Ombudsman) Regulations 2006.

Non applicant denied applicant's case by filing reply dt.
27.09.2018.

3) Forum heard arguments of both the parties on 25.09.2018& carefully perused the case record.

4) The applicant Shri Sheikh Raheman Sheikh Ranjan is consumer of SNDL bearing no. 410022337878 for commercial use on his native address. The applicant received the energy bill in month of March 2018 for Rs.23739/- & in June 2018 for Rs.40297/- for his (water chilling plant) commercial category connection. The applicant did not agree with the bills, since in his opinion it was excessive. Hence this grievance application.

5) Non applicant submitted written statement, and stated that on the basis of complaint the meter of the applicant was tested & it was found to be O.K. So the bills issued to him cannot be changed.

6) On perusal of the CPL it is noticed that the bills from Nov. 2017 to Feb 2018 were issued on average basis with 'locked' status & subsequent bills were issued in March 2018 as per the metered consumption for 3089 units to the extent of Rs.23739.52 (after providing credit for Locked Status by SNDL). Locked Status credit was given to him for Rs.12201.29. In April 2018 to May 2018 again average energy bill was issued with locked status. Hence in June 2018 metered consumption of 3933 units net bill of a Rs.40277.89 was issued with Locked Status credit of Rs.14539.86/- to applicant. Thereafter, meter was tested as per request of Applicant in SNDL Meter Testing Lab & it was found working normal as per test report. Considering above factual position, Forum is of the opinion that there is no need to revise disputed months energy bills issued to Applicant. Hence the grievance application deserves to be dismissed.

7) During pendening of this proceeding applicant informed that he has already applied for testing of the meter through MSEDCL & it's result is awaited. In view of this development, while disposing off this application, the parties are directed to take appropriate steps in the matter as per the Testing Report to be issued by MSEDCL, since it will give rise to separate cause of action for both the parties. No order as to cost.

Sd/-Sd/-Sd/-(Mrs. Asmita A. Prabhune)<br/>MEMBER(CPO)(Mrs. V.N.Parihar)<br/>MEMBER SECRETARY(Arvind J. Rohee)<br/>CHAIRPERSON

#### NAGPUR

Dt.: 05.10.2018