

Monthly Report on Consumer Grievances handled by the CGRF
A. Summary of Grievance Redressal during the Month of September 2018

	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances redressed		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances redressed	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E (=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	91	17	108	0	108	0	2	2	106	2	0
2	Kalyan	13	33	46	0	46	8	1	9	37	3	6
3	Ratnagiri	1	0	1	0	1	0	0	0	1	0	0
4	Kolhapur	9	3	12	0	12	1	1	2	10	1	1
5	Nashik	15	7	22	0	22	4	6	10	12	6	4
6	Jalgaon	8	0	8	0	8	0	7	7	1	2	5
7	Pune	16	2	18	0	18	0	6	6	12	1	5
8	Baramati	3	4	7	0	7	1	0	1	6	1	0
9	Latur	2	1	3	0	3	0	0	0	3	0	0
10	Nanded	0	1	1	0	1	0	0	0	1	0	0
11	Aurangabad	5	6	11	0	11	0	2	2	9	2	0
12	Nagpur	23	7	30	0	30	8	4	12	18	2	10
13	Chandrapur	0	0	0	0	0	0	0	0	0	0	0
14	Gondia	3	0	3	0	3	0	1	1	2	0	1
15	Akola	12	8	20	0	20	6	1	7	13	6	1
16	Amravati	5	0	5	0	5	0	0	0	5	0	0
Grand Total		206	89	295	0	295	28	31	59	236	26	33

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.