

**BEFORE CONSUMER GRIEVANCE REDRESSAL FORUM,**  
**MSEDCL (GONDIA ZONE), OFFICE OF THE CHIEF**  
**ENGINEER, RAMNAGAR, GONDIA.**

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**Case No.CGRF (Gondia) 14/2018**

Filed on: 20/03/2018

Decided on: 04/04/2018

Shri. Sampat Zibal Pardhi

Shrinagar,

Tah. And Dist. Gondia.

**.... APPLICANT**

Nodal Officer,

The Executive Engineer,

O & M Division, M. S. E. D. C. L.,

Gondia.

**.... NON-APPLICANT**

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**Applicant:** present with Mr.K.S.Parihar,Authorized representative.

**Non-Applicant:** represented by Mr A.M. Jain , Additional Executive Engineer, Gondia Urban Sub-Dn.

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**Quorum Present :**

Chairman	1)	Mr. M.L.Chouhan
Technical Member	2)	Mr. S.K.Wankhede
Member (CPO)	3)	Mr. M.R.Kedar

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**ORDER PASSED ON 26/04/2018**

1) The applicant filed the present grievance application before this forum on 20/03/2018 under Regulation 6.4 of the M.E.R.C.

(C.G.R.F. & E. O.) Regulations - 2006, herein after referred to as said regulations.

2) Forum heard the argument of both side and perused the record.

3) Brief history of applicant is that the applicant is the consumer of non-applicant since 07/07/1989 with connected load 0.60 KW having consumer number 430010170987. The applicant is used the supply for residential purpose and the electric bill is charged on LT I Res 1-phase category with tariff code 90.

4) During the argument the applicant said that he received the abnormal energy bill in month of July 2017 with units 1043 of Rs.13487.70. He received this bill with the difference of current reading & previous reading ( 3099 – 2056 = 1043) for one month period. Before month of July 2017 he received the normal bills which are paid by consumer regularly.

5) As per applicant, he is using the supply of electricity for the purpose of residential and he never received the huge amount of energy bill.

6) During the argument the applicant pointed out that the meter number 04630562 is of Rolex company make meter and it is not working properly & misbehave while recording the reading of the consumer. Therefore Mahavitaran Company directed to field officer to replace that Rolex make meter. Hence applicant submitted the "PURSIS" regarding the correction of bill by giving slab benefit (Dividing the units charged per month over the total period of billing ) from December 2016 to July 2017.

7) During the argument the Non-Applicant said, he is agreed that consumer received the energy bill of units 1043 in month of July 2017 for one month period.

8) Non-Applicant said, after receipt of the complaint regarding abnormal bill, bills for month of July 2017 was verified & checked and found correct as per CPL record. Also the readings for July 2017 were taken by HHU. The meter number 04630562, Make Rolex is replaced by New meter number 40642368 on 09/08/ 2017. The old meter no. 04630562 is tested at Division testing unit and as per testing report on dated 10/10/2017 meter found normal. Therefore as per testing report and the billing record, the bill issued in month of July 2017 is correct.

9) During the argument and discussion, it is observed by the forum that,

a) On perusal and consideration of both oral and written submission made by both the parties, it seen that the applicant consumer number is 430010170987 having a meter 04630562, Single Phase , Make – Rolex with the capacity of 5-30 amp since date of connection having a load of 0.60 KW ,

b) On perusal of meter replacement report and meter testing report meter is showing a correct reading and meter found normal.

c) On perusal of CPL and bills submitted , It is an admitted fact that in month of July 2017 reading bill of 1043 units was issued , while going through the record it is found that in month of December 2016 charged 55 units with reading 1587 , for month of January 2017 charged 48 units with reading 1635, for month of February 2017 charged 43 units with reading 1678, for month of March 2017 charged 80 units with reading 1758 , for month of April 2017 charged 65 units with reading 1823, for month of May 2017 charged 172 units with reading 1995 , for month of June 2017 charged 61 units with reading

2056 and for month of July 2017 units charged 1043 with reading 3099. So it is observed that before the month of July 2017, applicant charged less units.

10) In view of the above observations the IGRC order is quashed. The application deserves to be allowed.

**In the result we pass the following order :**

(a) The application is partly allowed.

(b) The bill for the month of July 2017 to be corrected by giving slab benefit from the month of December 2016 to July 2017. Withdrawn the interest & DPC charged.

(c) No order as to cost.

(d) The compliance of this order shall be done within 30 days from the date of this order.

-Sd-

(M.R.Kedar)

Member(CPO)

-Sd-

(S.K.Wankhede)

Member/Secretary

-Sd-

(M.L.Chouhan)

Chairman

