

BEFORE CONSUMER GRIEVANCE REDRESSAL FORUM,
MSEDCL (GONDIA ZONE), OFFICE OF THE CHIEF
ENGINEER, RAMNAGAR, GONDIA.

Case No.CGRF (Gondia) 12/2018

Filed on: 20/03/2018

Decided on: 13/04/2018

Shri. Shashikant Netaji Nikhare
Gurudeo Nagar, Salekasa Road
Amgaon Dist. Gondia.

.... APPLICANT

Nodal Officer,
The Executive Engineer,
O & M Division, M. S. E. D. C. L.,
Deori.

.... NON-APPLICANT

Applicant: present with Mr.K.S.Parihar, Authorized representative.

Non-Applicant: represented by Mr R.N.Shriwas, Dy. Executive Engineer, Amgaon Sub-Dn.

Quorum Present :

Chairman	1)	Mr. M.L.Chouhan
Technical Member	2)	Mr. S.K.Wankhede
Member (CPO)	3)	Mr. M.R.Kedar

ORDER PASSED ON 26/04/2018

1) The applicant filed the present grievance application before this forum on 20/03/2018 under Regulation 6.4 of the M.E.R.C. (C.G.R.F. & E. O.) Regulations - 2006, herein after referred to as said regulations.

2) Forum heard the argument of both side and perused the record.

3) Brief history of applicant is that the applicant is the consumer of non-applicant since 24/10/2000 with connected load 3 HP having consumer number 433660635304. The applicant is used the supply for industrial purpose and the electric bill is charged on LT V B, 3-phase category.

4) During the argument the applicant said that he received the abnormal energy bill in month of July 2017 with units 3822 of Rs.50330.00. He received this bill with the difference of current reading & previous reading (10273 – 6451 = 3822) for one month period. Before month of July 2017 he received the normal bills which are paid by consumer regularly.

5) As per applicant, he is using the supply of electricity for the purpose of industrial using 3 HP load mainly used for drilling, cutting purpose. Applicant is not using the supply from last two, three years, but paying the minimum charges energy bill regularly. In month of July 2017, applicant received the energy bill showing 10273 reading on bill and also showing the KVA MD (Maximum demand) 39.60 (Say-40.00) KVA.

6) During the argument the applicant pointed out that thou the meter is showing the reading 10273 and the bill is issued

accordingly. But being load is only 3 HP and if it is assume that 3 HP load is used on full load for 24 hours for 30 days then the consumption comes in tune of 1500 to 1800 units per month. But applicant received the bill of 3822 units in a month where as there is no use of supply and applicant paying zero units bill before and after July 2017 as factory unit is closed. Applicant added that for the load of 3 HP, the KVA MD shown 40.0 KVA is not possible and this is because of misbehavior of meter or any other reasons. Also for that much KVA MD, the heavy current may pass through the service wire connected to the meter causing burnt of service wire but the service wire is intact. Meter testing is carry out by non-applicant in absence of applicant. Non- applicant disconnected the supply by removing the meter from applicant premises without notice and from that no supply is available. Applicant demanded the MRI data with all parameter.

7) During the argument the Non-Applicant said, he is agreed that consumer received the energy bill of units 3822 in month of July 2017 for a month period.

8) Non-Applicant said, after receipt of the complaint regarding abnormal bill, bills for month of July 2017 was verified & checked and found correct as per CPL record. As per the MRI record reading on date 01/06/2017 was 6451 and reading on date 01/07/2017 was 10273, so the bill was issue accordingly. Also as per MRI record the KVA MD recorded on date 10/07/2017 39.6 KVA. The meter number MS 175788, 3-

phase,10-60 Amp, 240 Volt, Make-Secure was connected in consumer premises. Consumer connected load is of 3 HP. As per application from applicant regarding meter testing on date 24/10/2017, after paying the testing demand charges, the meter no. MS 175788 is tested by Testing division, Bhandara. As per testing report on date 04/12/2017, the results are found generally in order. Same is intimated to the consumer. The supply of consumer is temporary disconnected by removing the meter from consumer premises. Verify the sub-station record for any abnormality but no abnormality found. Therefore as per testing report and the billing record, the bill issued in month of July 2017 is correct.

9) During the argument and discussion, it is observed by the forum that,

a) On perusal and consideration of both oral and written submission made by both the parties, it seen that the applicant consumer number is 433660635304 having a meter number MS 175788, 3-phase,10-60 Amp, 240 Volt, Make-Secure meter since date of connection having a load of 3 HP,

b) On perusal of meter replacement report, meter testing report and MRI data meter is showing a correct reading and meter found normal.

c) On perusal of CPL and bills submitted, It is an admitted fact that in month of July 2017 bill of 3822 with the reading 10273 is issued. It is observed that before and after the month of July 2017 ,the applicant received the minimum bill with zero units charged.

d) On perusal of MRI data , it is observed from available load survey data from date 18/07/2017 to 15/09/2017 that on dated 18/07/2017 from 6.30 am to 11.30 am , the KVA MD recorded shown 39.6 KVA. Besides this KVA MD incidence, minimum KVA MD is recorded.

10) In view of the above observations the IGRC order is quashed and set aside. The application deserves to be allowed.

In the result we pass the following order :

- (a) The application is partly allowed.
- (b) The bill for the month of July 2017 is quashed and bill for July to be corrected considering zero units. Withdrawn the interest & DPC charged.
- (c) Reconnect the supply without any cost and no bill to be issued from date of disconnection to reconnection.

- d) No order as to cost.
- e) The compliance of this order shall be done within 30 days from the date of this order.

-Sd-

(M.R.Kedar)

Member(CPO)

-Sd-

(S.K.Wankhede)

Member/Secretary

-Sd-

(M.L.Chouhan)

Chairman