

Monthly Report on Consumer Grievances handled by the CGRF
A. Summary of Grievance Redressal during the Month of August 2018

	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances redressed		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances redressed	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E (=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	81	13	94	0	94	0	3	3	91	3	0
2	Kalyan	18	6	24	0	24	9	2	11	13	5	6
3	Ratnagiri	0	1	1	0	1	0	0	0	1	0	0
4	Kolhapur	18	5	23	0	23	5	9	14	9	9	5
5	Nashik	20	4	24	0	24	6	3	9	15	6	3
6	Jalgaon	7	1	8	0	8	0	0	0	8	0	0
7	Pune	18	3	21	0	21	1	4	5	16	3	2
8	Baramati	3	2	5	0	5	2	0	2	3	2	0
9	Latur	8	0	8	0	8	1	5	6	2	6	0
10	Nanded	0	0	0	0	0	0	0	0	0	0	0
11	Aurangabad	7	2	9	1	8	0	3	3	5	2	1
12	Nagpur	20	9	29	0	29	6	0	6	23	2	4
13	Chandrapur	0	0	0	0	0	0	0	0	0	0	0
14	Gondia	2	1	3	0	3	0	0	0	3	0	0
15	Akola	13	4	17	0	17	4	1	5	12	5	0
16	Amravati	1	5	6	0	6	1	0	1	5	1	0
Grand Total		216	56	272	1	271	35	30	65	206	44	21

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.