

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/77/2018

Applicant : Shri Mohammad Akram Abdul Salam Qureshi,
Plot No. 1566, Sarwarabad,
Yogi Arvind Nagar,
Nagpur-440026.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F) N.U.C., MSEDCL,
Nagpur.

Applicant represented by : 1) Shri Mohammad Akram A. Salam Qureshi,
Non-applicant represented by: 1) Shri V.R. Sonkusle, Exe.Engr., MSEDCL.
2) Shri Dahasahastra, SNDL. Nagpur.

Quorum Present : 1) Shri Arvind Jayram Rohee,
Chairman.
2) Mrs. V.N.Parihar,
Member Secretary.

ORDER PASSED ON 20.08.2018

1. The grievance application is filed on 02.07.2018, under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievances Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as, said Regulations).
2. Non applicant filed reply and denied the case of the applicant.
3. Forum heard arguments of both the sides on 30.07.2018 and perused record.

4. The applicant with consumer no.410015221414 submitted his grievance application stating that he made a complaint of excessive bills from Mar-2018. Accordingly, his meter was tested in the MTL and found Ok. The applicant did not agree with the said test report and requested for revision of bills from Mar-2018.

5. Applicant filed grievance with Internal Grievance Redressal Cell(IGRC) on 07.04.2018. Accordingly IGRC in its order 12.07.2018 stated that since the meter was working normal as per testing laboratory report and the bills are issued with metered consumption, there seems to be no reason to revise the bills and dismissed the applicant's grievance application.

6. During hearing, the applicant did not agree to test the meter in Meter Testing Laboratory(MTL) of MSEDCL. The Non-applicant was directed to submit soft copy of meter readings. Accordingly non-applicant's meter readings from Sept-17 to March-18, are verified and found to be correct as per Consumer Personal Ledger filed on record. Hence it is accepted that meter reading is correctly taken & bills are issued on the basis of metered consumption recorded by meter whose accuracy is confirmed by SNDL Testing Lab & We do not find sum reason to interfere with finding of IGRC.

Grievance Application no. 77/2018 is hereby dismissed.

No order as to cost.

Sd/-
Mrs.V.N.Parihar
MEMBER SECRETARY

Sd/-
Shri A. J. Rohee
Chairman