Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redresses Forum Nagpur Zone, Nagpur

Case No. CGRF(NZ)/75/2018

Applicant : Shri Dilip P. Raut,

Plot No. 31, Amrut Dairy,

Hanuman Lane, Zingabai Takali,

Nagpur-440030.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(D/F), NUC, M.S.E.D.C.L.,

Nagpur.

Applicant represented by : 1) Shri Mahesh Pawar,

Non-applicant represented by: 1) Shri V.R. Sonkusle, Exe.Engr., MSEDCL,

2) Shri Dahasahastra, SNDL, Nagpur

Quorum Present : 1) Shri Vishnu S. Bute,

Chairman.

2) Mrs. V.N.Parihar, Member Secretary.

ORDER PASSED ON 07.08.2018

- 1. The grievance application is filed on 15.06.2018, under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievances Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as, said Regulations).
- 2. Non applicant filed reply and denied the case of the applicant.
- 3. Forum heard arguments of both the sides on 10.07.2018 and perused record.

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4. The applicant with consumer no. 410016943057 has submitted his grievance application stating that he has made a complaint of excessive bills from Feb-2018. Accordingly, his meter was tested in the MTL of SNDL and found Ok. But, the applicant does not agree to this lab test report and requested for revision of bills from Feb-2018.

5. IGRC ordered for dismissal of the case considering the fact that the meter is not faulty as per report of Meter Testing Laboratory of SNDL.

6. As applicant does not agree with IGRC order as well as the result of SNDL Meter Testing Laboratory, in our opinion same meter can be tested in the Meter Testing Laboratory of MSEDCL. If it is declared faulty then revision of the bill is necessary, according to 2nd Proviso of Regulation 15.4.1.

7. The applicant consented for the same and has paid the demand note for testing of meter in MSEDCL lab.

8. Accordingly disputed meter bearing no.C1100514, make:Genus is tested on dt.02.08.2018 and as per testing report dt.07.08.2018; it was found that the meter was working normal.

9. Now, since the meter was working normal as per lab test report and the bill is issued with metered consumption, there seems to be no reason to revise the bill.

10. Hence the following order.

ORDER

1. The applicant's grievance application stands dismissed.

2. Order passed by IGRC is hereby confirmed.

Sd/-Mrs.V.N.Parihar MEMBER SECRETARY Sd/-Vishnu S. Bute CHAIRMAN

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