

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redresses Forum  
Nagpur Zone, Nagpur**

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**Case No. CGRF(NZ)/71/2018**

Applicant : Shri Satish Pundlikrao Gaikwad,  
Shop No. A-1, Mathura Apartment,  
Shree Krishna Nagar,  
Nagpur-440030.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(D/F), NUC, M.S.E.D.C.L.,  
Nagpur.

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Applicant represented by : 1) Shri Satish Pundlikrao Gaikwad,  
Non-applicant represented by: 1) Shri V.E. Humane, Dy.E.E., MSEDCL,  
2) Shri Dahasahastra, SNDL, Nagpur

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Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.  
2) Mrs. V.N.Parihar,  
Member Secretary.

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**ORDER PASSED ON 07.08.2018**

1. The grievance application is filed on 11-06-2018, under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievances Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as, said Regulations).
2. Non applicant filed reply and denied the case of the applicant.
3. Forum heard arguments of both the sides on 03.07.2018 and perused record.

4. The applicant with consumer no.410017757591 has submitted his grievance application to this Cell stating that he has made a complaint of excessive bills from Feb-2018. Accordingly, his meter was tested in the MTL and found Ok. But, the applicant does not agree to this lab test report and requested for revision of bills from Feb-2018.
5. IGRC ordered for dismissal of the case considering the fact that the meter is not faulty as per report of Meter Testing Laboratory.
6. As applicant does not agree with IGRC order as well as the result of SNDL Meter Testing Laboratory, in our opinion same meter can be tested in the Meter Testing Laboratory of MSEDCL. If it is declared faulty then revision of the bill is necessary, according to 2<sup>nd</sup> Proviso of Regulation 15.4.1.
7. The applicant consented for the same and paid the demand for testing of meter in MSEDCL lab .
8. Accordingly disputed meter bearing no.SND71074, make:secure is tested on dt.02.08.2018 and as per testing report dt.07.08.2018; it was found that the meter was working normal.
9. Also from the soft copy of Photo meter reading it is seen that, photo meter reading taken during Dec17 to April18 tallies with the reading shown in CPL.
10. Now, since the meter was working normal as per lab test report and the bill is issued with metered consumption, there seems to be no reason to revise the bill.

11. Hence the following order.

**ORDER**

1. The applicant's grievance application stands dismissed.
2. Order passed by IGRC is hereby confirmed.

Sd/-  
**Mrs.V.N.Parihar**  
MEMBER SECRETARY

Sd/-  
**Vishnu S. Bute,**  
Chairman