

Monthly Report on Consumer Grievances handled by the CGRF
A. Summary of Grievance Redressal during the Month of July 2018

	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E(=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	59	25	84	0	84	0	3	3	81	2	1
2	Kalyan	95	10	105	0	105	48	39	87	18	83	4
3	Ratnagiri	1	0	1	0	1	1	0	1	0	1	0
4	Kolhapur	27	3	30	0	30	9	3	12	18	9	3
5	Nashik	17	10	27	0	27	3	4	7	20	6	1
6	Jalgaon	8	0	8	0	8	0	1	1	7	1	0
7	Pune	22	5	27	0	27	5	4	9	18	5	4
8	Baramati	6	2	8	0	8	2	3	5	3	4	1
9	Latur	6	2	8	0	8	0	0	0	8	0	0
10	Nanded	0	0	0	0	0	0	0	0	0	0	0
11	Aurangabad	10	1	11	0	11	2	2	4	7	2	2
12	Nagpur	15	14	29	0	29	8	1	9	20	6	3
13	Chandrapur	0	0	0	0	0	0	0	0	0	0	0
14	Gondia	2	1	3	0	3	1	0	1	2	1	0
15	Akola	4	12	16	0	16	3	0	3	13	3	0
16	Amravati	1	0	1	0	1	0	0	0	1	0	0
Grand Total		273	85	358	0	358	82	60	142	216	123	19

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.