

Consumer Complaints redressal report

Level of Monitoring: PFC/MoP

Format: D3

Name of State: MAHARASHTRA

Date : 30/05/2018

Name of Discom: MSEDCL

Report Month: May18

Period: 1 Month (1st Apr'18 to 30th Apr'18)

S.no	Town Name	Complaints pending from previous period	Complaints registered in current period	Total pending Complaints	Complaints closed	Complaints Pending Period (Average) HH:MM	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complains closed within SERC time limit
1	ACHALPUR	0	23	23	23	13:19:53	0	7	16	30.43
2	AHMADPUR	0	2	2	2	16:37:30	0	2	0	100.00
3	AHMEDNAGAR	0	8	8	8	14:32:49	0	1	7	12.50
4	AKKALKOT	0	0	0	0	0:00:00	0	0	0	0.00
5	AKOLA	0	3172	3172	3172	31:55:36	0	1043	2129	32.88
6	AKOT	0	61	61	61	26:32:42	0	27	34	44.26
7	AMALNER	0	0	0	0	0:00:00	0	0	0	0.00
8	AMBEJOGAI	0	169	169	169	18:00:32	0	15	154	8.88
9	AMRAVATI	0	748	748	748	25:36:32	0	164	584	21.93
10	ANJANGAON	0	4	4	4	16:37:30	0	1	3	25.00
11	ARVI	0	11	11	11	13:36:08	0	1	10	9.09
12	ASHTA(MSEDCL)	0	1	1	1	16:37:30	0	0	1	0.00
13	AUSA	0	1	1	1	16:37:30	0	0	1	0.00
14	BALAPUR	0	9	9	9	16:37:30	0	0	9	0.00
15	BALLARPUR	0	30	30	30	42:35:30	0	10	20	33.33
16	BARAMATI	0	23	23	23	16:03:16	0	8	15	34.78
17	BARSHI	0	1	1	1	16:37:30	0	0	1	0.00
18	BASMATH	0	2	2	2	16:37:30	0	2	0	100.00
19	BEED	0	200	200	200	32:08:40	0	26	174	13.00
20	BHADRAWATI	0	26	26	26	14:09:31	0	1	25	3.85
21	BHANDARA	0	38	38	38	14:42:38	0	2	36	5.26
22	BHUSAWAL	0	0	0	0	0:00:00	0	0	0	0.00
23	BRAHMAPURI	0	21	21	21	15:02:30	0	0	21	0.00
24	BULDHANA	0	123	123	123	50:05:48	0	22	101	17.89
25	CHALISGAON	0	5	5	5	11:03:00	0	1	4	20.00
26	CHANDRAPUR	0	959	959	959	25:32:42	0	324	635	33.79
27	CHIKHLI	0	0	0	0	0:00:00	0	0	0	0.00
28	CHIPLUN	0	12	12	12	12:28:07	0	1	11	8.33
29	CHOPDA	0	0	0	0	0:00:00	0	0	0	0.00
30	DAHANU	0	68	68	68	15:53:30	0	6	62	8.82
31	DARYAPUR	0	5	5	5	16:37:30	0	0	5	0.00
32	DAUND	0	35	35	35	11:45:26	0	7	28	20.00
33	DEGLUR	0	16	16	16	37:31:53	0	14	2	87.50

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34	DEOLALI	0	71	71	71	15:56:05	0	12	59	16.90
35	DHARANGAON	0	0	0	0	0:00:00	0	0	0	0.00
36	DHULE	0	46	46	46	13:22:20	0	45	1	97.83
37	DIGRAS	0	0	0	0	0:00:00	0	0	0	0.00
38	DONDAICHA	0	1	1	1	16:37:30	0	1	0	99.99
39	ERANDOL	0	0	0	0	0:00:00	0	0	0	0.00
40	GADCHIROLI	0	6	6	6	16:37:30	0	0	6	0.00
41	GANGAKHED	0	0	0	0	0:00:00	0	0	0	0.00
42	GONDIA	0	96	96	96	25:15:05	0	25	71	26.04
43	GREATER MUMBAI	0	9220	9220	9220	43:24:39	0	3114	6106	33.77
44	HINGANGHAT	0	6	6	6	17:31:15	0	1	5	16.67
45	HINGOLI	0	0	0	0	0:00:00	0	0	0	0.00
46	ICHALKARANJI	0	425	425	425	34:51:24	0	254	171	59.76
47	IGATPURI	0	1	1	1	16:37:30	0	0	1	0.00
48	JAISINGPUR	0	22	22	22	41:31:01	0	16	6	72.73
49	JALNA	0	5	5	5	16:37:30	0	1	4	20.00
50	JINTUR	0	0	0	0	0:00:00	0	0	0	0.00
51	KAMPTEE	0	2	2	2	16:37:30	0	1	1	50.00
52	KANNAD	0	2	2	2	16:37:30	0	0	2	0.00
53	KARAD	0	9	9	9	14:46:40	0	3	6	33.33
54	KARANJA	0	2	2	2	20:00:00	0	2	0	100.00
55	KATOL	0	2	2	2	14:48:45	0	2	0	100.00
56	KHAMGAON	0	1	1	1	22:00:00	0	1	0	99.99
57	KHOPOLI	0	0	0	0	0:00:00	0	0	0	0.00
58	KOLHAPUR	0	2268	2268	2268	34:10:40	0	1590	678	70.11
59	KOPARGAON	0	1	1	1	16:37:30	0	1	0	99.99
60	LATUR	0	251	251	251	14:53:29	0	74	177	29.48
61	LONAVALA	0	17	17	17	13:53:23	0	1	16	5.88
62	MAJALGAON	0	9	9	9	16:37:30	0	0	9	0.00
63	MALEGAON	0	29	29	29	12:02:20	0	0	29	0.00
64	MALKAPUR	0	12	12	12	10:48:45	0	2	10	16.67
65	MANMAD	0	26	26	26	13:17:18	0	2	24	7.69
66	MEHKAR	0	2	2	2	16:37:30	0	0	2	0.00

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67	MORSHI	0	4	4	4	16:37:30	0	0	4	0.00
68	MURTIJAPUR	0	15	15	15	14:37:00	0	5	10	33.33
69	NAGPUR	0	1914	1914	1914	30:43:14	0	637	1277	33.28
70	NALASOPARA	0	72	72	72	12:55:25	0	15	57	20.83
71	NANDED	0	742	742	742	18:35:30	0	536	206	72.24
72	NANDURA	0	1	1	1	16:37:30	0	0	1	0.00
73	NANDURBAR	0	15	15	15	14:02:00	0	15	0	100.00
74	NASHIK	0	1113	1113	1113	17:10:59	0	131	982	11.77
75	NAVI MUMBAI	0	2176	2176	2176	50:50:50	0	626	1550	28.77
76	NILANGA	0	1	1	1	16:37:30	0	1	0	99.99
77	OSMANABAD	0	6	6	6	14:51:15	0	1	5	16.67
78	OZAR	0	8	8	8	13:20:38	0	4	4	50.00
79	PACHORA	0	0	0	0	0:00:00	0	0	0	0.00
80	PAITHAN	0	3	3	3	16:37:30	0	0	3	0.00
81	PALGHAR	0	8	8	8	16:37:30	0	7	1	87.50
82	PANDHARPUR	0	9	9	9	16:37:30	0	2	7	22.22
83	PANVEL	0	1029	1029	1029	51:21:10	0	274	755	26.63
84	PARBHANI	0	0	0	0	0:00:00	0	0	0	0.00
85	PARLI	0	7	7	7	14:15:00	0	0	7	0.00
86	PAROLA	0	1	1	1	14:00:00	0	1	0	99.99
87	PATHRI	0	0	0	0	0:00:00	0	0	0	0.00
88	PEN	0	0	0	0	0:00:00	0	0	0	0.00
89	PHALTAN	0	37	37	37	37:05:53	0	28	9	75.68
90	PULGAON	0	1	1	1	16:37:30	0	1	0	99.99
91	PUNE CITY	0	13252	13252	13252	36:07:08	0	1636	11616	12.35
92	PURNA	0	0	0	0	0:00:00	0	0	0	0.00
93	PUSAD	0	0	0	0	0:00:00	0	0	0	0.00
94	RATNAGIRI	0	25	25	25	13:18:00	0	8	17	32.00
95	SAILU	0	0	0	0	0:00:00	0	0	0	0.00
96	SANGAMNER	0	6	6	6	13:51:15	0	3	3	50.00
97	SANGLI	0	216	216	216	14:50:12	0	23	193	10.65
98	SATANA	0	3	3	3	16:37:30	0	0	3	0.00
99	SATARA	0	36	36	36	13:51:15	0	4	32	11.11

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100	SHAHADA	0	0	0	0	0:00:00	0	0	0	0.00
101	SHEGAON	0	0	0	0	0:00:00	0	0	0	0.00
102	SHIRPUR	0	3	3	3	15:32:30	0	3	0	100.00
103	SILLOD	0	4	4	4	17:43:07	0	2	2	50.00
104	SINNAR	0	12	12	12	15:46:15	0	1	11	8.33
105	SOLAPUR	0	50	50	50	14:35:42	0	20	30	40.00
106	TALEGAON	0	37	37	37	36:29:36	0	9	28	24.32
107	TASGAON	0	3	3	3	17:25:00	0	1	2	33.33
108	TULJAPUR	0	0	0	0	0:00:00	0	0	0	0.00
109	TUMSAR	0	19	19	19	14:52:30	0	0	19	0.00
110	UDGIR	0	20	20	20	15:30:45	0	4	16	20.00
111	UMARGA	0	0	0	0	0:00:00	0	0	0	0.00
112	UMARKHED	0	0	0	0	0:00:00	0	0	0	0.00
113	UMRED	0	3	3	3	7:40:00	0	3	0	100.00
114	URAN-ISLAMPUR	0	7	7	7	14:15:00	0	0	7	0.00
115	VAIJAPUR	0	6	6	6	13:51:15	0	1	5	16.67
116	VASAI	0	0	0	0	0:00:00	0	0	0	0.00
117	VIRAR	0	15	15	15	15:42:00	0	13	2	86.67
118	VITA	0	7	7	7	18:01:04	0	3	4	42.86
119	WADGAON	0	0	0	0	0:00:00	0	0	0	0.00
120	WAI	0	1	1	1	16:37:30	0	1	0	99.99
121	WANI	0	28	28	28	14:23:02	0	6	22	21.43
122	WARDHA	0	31	31	31	63:24:26	0	13	18	41.94
123	WARORA	0	19	19	19	14:00:00	0	2	17	10.53
124	WARUD	0	5	5	5	13:18:00	0	0	5	0.00
125	WASHIM	0	0	0	0	0:00:00	0	0	0	0.00
126	YAVATMAL	0	0	0	0	0:00:00	0	0	0	0.00
127	YAWAL	0	1	1	1	16:37:30	0	0	1	0.00
128	YEOLA	0	3	3	3	11:05:00	0	2	1	66.66
			39279	39279	39279			10875	28404	
								0.276865501		