

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/22/2018

Applicant : M/s. Darpan Multi Polypack (India) Pvt. Ltd.,
Lal Imli Gali, Bhandara Road,
Itwari,
Nagpur-440001.

Non-applicant : Nodal Officer,
The Superintending Engineer
N.R.C., MSEDCL,
Nagpur.

Applicant represented by : 1) Shri. Suhas Khandekar,

Non-applicant represented by: 1) Shri R.K.Giri, Exe.Engineer, MSEDCL.

2) Shri Gulhane, Dy.Exe.Engineer, MSEDCL.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.
2) Shri N.V.Bansod,
Member
3) Mrs. V.N.Parihar,
Member Secretary

ORDER PASSED ON 11.06.2018

The applicant presented this application through his authorized representative Shri Suhas Khandekar. The applicant was having H.T. connection. It was permanently disconnected. However the respondent did not refund his security deposit. Hence this grievance.

The respondent submitted parawise reply under no. SE/NRC/NGP/Tech/CGRF 1988 dt. 24.04.18. The case was fixed for personal hearing on 08.06.18. Both the parties were present. They were heard.

The grievance of the applicant was that his connection was permanently disconnected in April 2017. However the respondent did not refund the security deposit amounting Rs.9,84,446/- He wrote request letters. Finally he approached the IGRC. However the IGRC also did not decide the case within the stipulated period. So the applicant approached the Forum. The applicant prayed that the respondent may be directed to refund the SD amount immediately. The applicant may be given accrued interest. A compensation of 10,000/- may be awarded for unnecessary harassment caused to the applicant.

The respondent reiterated the contents of written reply dt. 24.04.2018. The respondent stated that to refund the S.D. amount as per the standing orders either the original receipt or the undertaking on a stamp paper was necessary. The applicant submitted the undertaking on 31.08.2017. After following the office procedure the amount was credited in the Bank account of the applicant on 20.03.2018 through RTGS. So the application may be dismissed.

We have perused the record. We have heard the arguments of both the parties carefully.

It is an admitted fact that the amount has been refunded back to the applicant. It is also seen from the record that the respondents have not refunded the amount late. So we are of the opinion that the applicant is entitled for interest on the S.D. amount.

So we pass the following order.

ORDER

1. Application no. 22/2018 is partly allowed.
2. The respondent shall pay interest at the Bank rate on the SD amount for the period from 01.10.2017 to 20.03.2018.

Sd/-
N.V. Bansod
MEMBER

Sd/-
Mrs. V.N.Parihar
MEMBER SECRETARY

Sd/-
Vishnu S. Bute,
Chairman