

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/66/2018

Applicant : Shri Bhupesh Bhauraoji Shende,
Nr. Sawardbandhe Mangal Karyalaya,
Pan Shop, Old Pipla Road,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC, M.S.E.D.C.L.,
Nagpur.

Applicant represented by : 1) Shri Bhupesh B. Shende,

Non-applicant represented by: 1) Shri V.P. Humane, Dy.E.E., MSEDCL,
2) Shri Dahasahastra, SNDL, Nagpur

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.
2) Mrs. V.N.Parihar,
Member Secretary.

ORDER PASSED ON 29.06.2018

The applicant presented this grievance application feeling aggrieved by the order passed by the IGRC SNDL Nagpur in Case no. 151/2018 on 26.5.2018. The applicant is running a, "Pan Thela". A power connection was given to him for commercial purpose. However by mistake the bills were given to him at residential tariff. When the mistake was noticed the applicant was given a bill of difference amount. The applicant objected the bill. The IGRC upheld the action of the respondent vide order mentioned above hence this applicant.

The respondent submitted written reply under no. SNDL/Comm/CGRF/13.6.18. The case was fixed for personal hearing on 28.6.2018. Both the parties were present. They were heard.

The applicant argued that he is a consumer of the respondent since 12.01.2015. He paid the bills till 19.3.2018 regularly. However on 3.5.18 the respondent gave a bill of Rs.11,590/-. The bill is improper and unjust. The applicant was never in arrears of bill. The respondent has not given any intimation to change the rate of tariff from residential to commercial. The applicant requested to quash the bill dt. 3.5.2018 of Rs.11,590/-.

In reply the respondent stated that as per form A, application for new connection, the applicant requested for connection for commercial purpose. The connection was released for commercial purpose. However by mistake the bills for the period Jan. 2015 to Feb.2018 were issued applying residential tariff. The mistake was noticed in March 2018. So as per the provisions of Section 56(2) the bills were revised for the period of twenty four months, i.e. from March 2016 to Feb. 2018. The amount of difference between residential tariff and commercial tariff was of Rs.10015.55. The amount was included in the bill of April 2018.

The action taken by respondent is just and proper. That is why the IGRC confirmed it. The application may be dismissed.

We have perused the record. We have heard the arguments of both the parties carefully.

It is admitted fact that the connection was given for commercial purpose. Applicant's application for new connection confirms this position. However by mistake the respondent issued the bills for the period from Jan. 2015 to Feb. 2018 at residential tariff. When the mistake was noticed the respondent revised the bills lavying commercial tariff. As per the provisions of section 56(2) the bills for the period of 24 months were only revised.

In our opinion the action taken by the respondent is proper.

So we pass the following order.

ORDER

Application no. 66/2018 is dismissed.

Sd/-
Mrs.V.N.Parihar
MEMBER SECRETARY

Sd/-
Vishnu S. Bute,
Chairman