



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
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No. K/O/10/1618 of 2017-18

Date of registration : 17/05/2018

Date of order : 27/06/2018

Total days : 41

IN THE MATTER OF GRIEVANCE NO. K/O/10/1618 OF 2017-18 OF R.V.RAMCHANDANI, EDITOR "BHARAT TIMES" NEWSPAPER, LAL PRINTING PRESS, OPP.MAHARAJA HALL, KALYAN-AMBERNATH ROAD, ULHASNAGAR, PIN CODE-421 003 REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT ELECTRICITY SUPPLY.

Shri.R.V.Ramchandani,
Editor "Bharat Times" Newspaper,
Lal Printing Press, Opp.Maharaja Hall,
Kalyan-Ambarnath Road,
Ulhasnagar, Pin Code-421 003
(Consumer No. 021510225225)

... (Hereinafter referred as Consumer)

V/s.

Maharashtra State Electricity Distribution
Company Limited
Through it's Nodal Officer/Addl.EE.
Kalyan Circle - II,

... (Hereinafter referred as Licensee)

Appearance : For Licensee - 1) Shri.H.J.Gothwad, AEE, Ulhasnagar Dn-I.
2) Shri.S.B.Nalwade, AE, Section-I, S/dn-III.

For Consumer - Shri. R.V.Ramchandani (C.R.)

[Coram- Shri A.M.Garde-Chairperson, Shri A.P. Deshmukh-Member Secretary
Mrs. S.A.Jamdar- Member (CPO)].

1) Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressed Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. Maharashtra Electricity Regulatory Commission. [Electricity Supply Code and other conditions of supply 2005] Hereinafter

referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP' for the sake of convenience.

2) Consumer herein is one Shri. R.V.Ramchandani having Consumer no. 021510225225/6. Grievance is that he was granted with the connection in the year 1992. It was double feeder connection. During widening of Kalyan-Ambarnath road the municipal authorities started demolishing the affected structures of premises in mass and as such a precautionary measures his sanctioned double feeder electric supply was disconnected.

3) Distribution Licensee in reply contends that the single phase meter was installed in the premises of Shri. R.V.Ramchandani having Consumer no. 021510225225/6 for the purpose of printing press Consumer is asking for double feeder supply in same premises for same electric installation. But it is not possible to give double feeder supply in same premises for same electric meter as there is strong possibility of electrical accident. Also there is no other alternative DTC supply of same billing unit available for giving double feeder supply.

4) We have heard both sides. Consumer is having single phase meter installed in his premises with the above referred consumer number. Consumer is asking for double feeder supply. No provision is shown under which Double feeder can given in the same premises for the same electric installation. Distribution Licensee also says that it is dangerous and there being a possibility of electrical short circuit. Consumer would argue that double feeder supply was given to him out of which he lost one in a road widening demolition of his premises. No evidence is placed on record to show the same. Distribution Licensee representative submits that it is not possible that Consumer might have been given double feeder supply, perhaps there was some alternate DTC supply given and he fails to understand why such a favour was given. It transpired further during arguments there are some other such examples of alternate DTC supply given. We fail to understand why such indulgence was shown to a particular group of Consumers.

5) Be that as it may consumer herein is not entitled under the regulations to a double feeder. Hence Grievance fails.

Hence the order

ORDER

Grievance is dismissed.

Date: 27/06/2018

(Mrs.S.A.Jamdar)
Member
CGRF, Kalyan

(A.P.Deshmukh)
MemberSecretary
CGRF, Kalyan.

(A.M.Garde)
Chairperson
CGRF, Kalyan.

NOTE

- a) *The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.*
“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission,606/608, Keshav Bldg, Bandra Kurla Complex,Mumbai 51”.
- b) *Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or*
- c) *delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-*
“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”
- d) *It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.*