

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Zone, Nagpur**

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**Case No. CGRF(NZ)/49/2018**

Applicant : Smt. Abeda Begam Abbas Ali,  
Plot No. 120, Sangam Nagar,  
Nagpur – 440026.

Non-applicant : Nodal Officer,  
The Superintending Engineer  
(D/F), NUC, MSEDCL,  
Nagpur.

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Applicant represented by : 1) Shri. Shamsuddin Quarashi,

Non-applicant represented by: 1) Shri S. Darwade, Dy.Manager, MSEDCL.  
2) Shri Dahasahastra, SNDL, Nagpur

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Quorum Present : 1) Shri Vishnu S. Bute,  
Chairman.  
2) Shri N.V.Bansod,  
Member  
3) Mrs. V.N.Parihar,  
Member Secretary

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**ORDER PASSED ON 31.05.2018**

The applicant presented this application through the authorized representative Mr. Shamsuddin Qureshi. The applicant was having domestic electric connection bearing consumer No. 410015322628. Her grievance is about excessive electricity bills. Thereafter even though the supply was disconnected the respondent issued her the bills. The IGRC gave her the relief. As per the applicant, it is not sufficient, hence this application.

The respondent submitted reply. The case was fixed for personal hearing on 28.05.18. Both the parties were present. They were heard.

The representative of the applicant argued that the power consumption of the applicant is very limited. It can be seen from the CPL also. However the applicant received excessive bills for the period from April 2017 to November 2017. The applicant filed a complaint. The disputed meter was removed. It was tested in the laboratory. The meter was found to be defective. So the IGRC directed the respondent to assess the applicant at the rate of 120 units per month for the period April 2017 to Nov. 2017.

The representative argued that the applicant was not having a consumption of 120 units per month even. So the consumption may be reduced further. Secondly the power supply of the applicant was disconnected on 21.12.17. So the bills issued for the month of Jan.18 Feb.2018 and Mrch 2018 may be quash & set aside.

In reply the respondent stated that the order passed by the IGRC is just & proper. The respondent revised the bills as per the order of the IGRC. Now Rs.11,470/- is payable by the applicant.

We have perused the record. We have heard the arguments of the parties. Basic grievance of the applicant is about per month average consumption. We are of the opinion that per month consumption @ 105 units will be just and proper. The respondent should revise the bills accordingly.

The electricity supply of the applicant was disconnected on 21.12.17. So the bills issued in Feb.18 and March 18 are wrong. So those are set aside.

Rest of the order of the IGRC is confirmed.

**ORDER**

1. The respondent should revise the bills of the applicant for the period April 2017 to Nov. 2017 presuming her consumption @ 105 per month.
2. Bills for the month of Feb.18 and March 18 are set aside.
3. Rest of the order of the IGRC passed in case no. 106/2018 on 11.04.2018 is here by confirmed.

Sd/-  
**N.V. Bansod**  
MEMBER

Sd/-  
**Mrs. V.N.Parihar**  
MEMBER SECRETARY

Sd/-  
**Vishnu S. Bute,**  
Chairman