

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/50/2018

Applicant : Shri Prakash Uttamrao Gajbhiye,
78, Jai Durga Society, Gayatri Nagar,
Koradi Road,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC, MSEDCL, Nagpur

Applicant represented by : 1) Smt. Hemlata Gajbhiye,

Non-applicant represented by: 1) Shri S. Darwade, Dy.Manager, MSEDCL.
2) Shri Dahasahastra, SNDL, Nagpur.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.
2) Shri N.V.Bansod,
Member
3) Mrs. V.N.Parihar,
Member Secretary.

ORDER PASSED ON 30.05.2018

The applicant presented this application under the provisions of Regulation 6.4 of the MERC (CGRF & EO) Regulations 2006. The applicant is having an electricity connection for domestic purpose. The applicant submitted a complaint to the respondent that the electricity bills from May 2017 were excessive. The meter was changed. The old meter was tested. It was found to be O.K. So the IGRC dismissed the complaint. Hence this application.

The respondent submitted reply. On 28.05.2018 Mrs. Hemlata Gajbhiye was present for the applicant. Shri Dahasahastra represented the respondent. Both the parties were heard.

The applicant argued that she used to get excessive bills from May 2017. Her power consumption is very limited. So she filed the complaint. The meter was changed in Dec.17. There after by new meter the billing is being done properly. So the bills issued on the basis of old meter may be revised.

In reply the respondent stated that the applicant filed complaint about excessive billing. The meter was change. It was tested in laboratory on 05.12.2017. As per report the meter was working properly. So there is no force in the application.

We have perused the record. We have heard the arguments of both the parties carefully.

The applicant has a grievance that from May 2017 onwards the meter was showing the excessive reading. On the complaint the meter was changed in Dec.2017. The applicant has no about the new meter. The respondent submitted the copy of the CPL of the applicant. As per CPL the consumption is as under,

May-2016	-	492 Units
June-206	-	639 Units
Dec-2016	-	666 Units
April-2017	-	510 Units
May-2017	-	590 Units

June-2017 - 469 Units
July-2017 - 393
Aug-2017 - 507
Sept-2017 - 533
Oct-2017 - 528
Nov-2017 - 261 Meter no. 55/SND 48209
Dec-2017 - 202 Meter no. 55/NS 142792

On perusal of the above figures it reveal that even before the disputed period (May 2017 to Dec.2017) her consumption in May 2016, June 2016, Dec. 16 and April 17 matches with the consumption during disputed period.

The meter which was installed during the kdisputed period was tested and found to be working O.K.

Now to resolve the controversy it will be proper that the applicant may get the meter tested in MSEDCL lab. The respondent shall do the needful as per the lab testing report. So the following order,

ORDER

1. The applicant may get the meter tested in MSEDCL lab. The respondent shall take necessary steps as per the lab report.

Sd/-
N.V. Bansod
MEMBER

Sd/-
Mrs.V.N.Parihar
MEMBER SECRETARY

Sd/-
Vishnu S. Bute
Chairman