

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/48/2018

Applicant : Shri Bhupinder Singh Minhas,
Plot No. 45, Behind Primary School,
Lashkaribagh,
Nagpur – 440017.

Non-applicant : Nodal Officer,
The Superintending Engineer
(D/F), NUC, MSEDCL,
Nagpur.

Applicant represented by : 1) Shri. Bhupinder Singh Minhas,

Non-applicant represented by: 1) Shri S. Darwade, Dy.Manager, MSEDCL.

2) Shri Dahasahastra, SNDL, Nagpur

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.

2) Shri N.V.Bansod,
Member

3) Mrs. V.N.Parihar,
Member Secretary

ORDER PASSED ON 29.05.2018

The applicant presented this grievance application feeling aggrieved by the order passed by the IGRC SNDL Nagpur in case No. 111/2018 on 20.04.2018.

The applicant got the electricity bill of 1011 units for the month of March 2018 and a bill of 1032 units for the month of April 2018. The applicant

approached the IGRC. The consumption of electricity deposited in the bill is wrong and excessive was his pleading. The IGRC dismissed the case on the ground that the meter was tested and it was found to be OK. Hence this grievance.

The respondent submitted parawsie reply. Both the parties were present on 28.05.18. They were heard.

The applicant stated that he never received a bill of such big amount till today. All the electrical appliances mentioned by the respondent in the spot inspection report are in his use for a long time. The respondent also stated that an air conditioner is there. However he is using the air conditioner since 01.06.2013. So the bills given to him are due to a defect in the meter. He made the complain of fast meter also. He requested to set aside the bills for the month of March 2018 and April 2018.

In reply the respondent stated that on the complaint of the applicant a meter was tested. It was found to be O.K. The applicant is using five fans, ten Tube lights, three bulb, one T.V, one Refrigerator, one cooler, one air conditioner, one washing machine, one inverter. So taking into consideration the use of all these machinery the consumption recorded is proper. The application may be dismissed.

We have perused the record. We have heard the arguments of both the parties carefully. The respondent submitted the CPL of the applicant. His monthly consumption is recorded as under –

| | | | | | | | | |
|-----------|---|-----|-----------|---|-----|-----------|---|------|
| Jan. 16 | - | 278 | Jan. 17 | - | 283 | Jan. 18 | - | 221 |
| Feb. 16 | - | 146 | Feb. 17 | - | 271 | Feb. 18 | - | 270 |
| March.16 | - | 237 | March.17 | - | 259 | March.18 | - | 1011 |
| April.16 | - | 142 | April.17 | - | 301 | April. 18 | - | 1032 |
| May. 16 | - | 248 | May. 17 | - | 434 | May. 18 | - | 235 |
| June.16 | - | 295 | June.17 | - | 495 | | | |
| July.16 | - | 262 | July.17 | - | 386 | | | |
| August.16 | - | 214 | August.17 | - | 221 | | | |
| Sept. 16 | - | 219 | Sept. 17 | - | 215 | | | |
| Oct. 16 | - | 183 | Oct. 17 | - | 377 | | | |
| Nov. 16 | - | 188 | Nov. 17 | - | 328 | | | |
| Dec. 16 | - | 270 | Dec. 17 | - | 242 | | | |

Our perusal of the above figures it reveal that his consumption was never so high as indicated March 18 and April 18.

About the electrical appliances the applicant stated that those are in his use for a long period. He purchased the A.C. in 2013. He produced the purchase receipt of the A.C. However its use is very limited.

The applicant produced the original electrical bills of the month of March and April 18.

On perusal of the bill of March 2018, it is seen that as per the photograph of the meter last three digits of the consumption are 910. However he got the bill showing 15509 as current reading. So there is a difference in photograph and the printed figure.

On perusal of the photograph on the bill of April 18, it is some what as follows, However applicant got the bill showing the current reading as 16541. We find that there is a difference between the figures in the photograph and the printed figures.

In view of the above we are of the considered opinion that the bills given to the applicant for the month of March 18 and April 18 are wrong and improper. So we set aside those bills. The respondent could not give any satisfactory explanation for the bills of such a high consumption any way.

We pass the following order.

ORDER

1. Bills for the month of March 18 and April 18 are hereby set aside.
2. The applicant may be given the bills for March 18 and April 18 on the basis of the average consumption in these months in the previous years.

Sd/-
N.V. Bansod
MEMBER

Sd/-
Mrs. V.N.Parihar
MEMBER SECRETARY

Sd/-
Vishnu S. Bute,
Chairman