

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/122/2017

Applicant : Shri Hariram Bheruram Choudhari,
Plot No. 1202, Anand Nagar,
Binaki Mangalwari,
Nagpur - 440017

Non-applicant : Nodal Officer,
The Superintending Engineer
(D/F), NUC, MSEDCL,
Nagpur.

Applicant represented by: 1) Shri Hariram B. Choudhari.

Non-applicant represented by: - 1) Shri N. Vairagade, Exe.Engr. MSEDCL,
2) Shri Dahasahastra, SNDL Nagpur.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.
2) Shri N.V.Bansod,
Member
3) Mrs. V.N.Parihar,
Member-Secretary

ORDER PASSED ON 26.04.2018.

The applicant presented this grivence application feeling aggrieved by the order passed by the IGRC – SNDL Nagpur in case No. 524/2017 on 20-12-2017.

According to the applicant the bill for the month of October 2017 was excessive. He requested for revision of the bill. On 19-4-2018 and 26-4-2018 the applicant was absent. So we pass the order on merit.

The IGRC in its order dated 20-12-2017 observed that the SNDL issued bills for the period from May 2017 to September 2017 on average basis. The bill given to the applicant for the month of October 2017 is excessive in compare to the connected load. The IGRC also observed that the behavior of the meter was erratic. The IGRC finally ordered that applicant should be given a bill of 1710 Units (for six months) for the month of October 2017.

On perusal of the record it reveal that the applicant got the bill of 3581 units for the month of October 2017. So before coming to any conclusion it was proper to get the meter tested. The SNDL was directed to get the meter tested and submit the report. The SNDL submitted a report dated 13-01-2018. The report reads as follows.

Remarks.

Faulty: The energy meter referred to this lab for testing and tested on meter testing bench and the same is found to be OK in pulse test and dial test. Also date & time found disturbed.

The SNDL representative strongly stated that the report say that the meter is O.K. However from the remark it does not appear to be so.

In view of the above we pass the following order.

ORDER

1. The applicant may get the meter tested through the MSEDCLab. As per the report of the Lab the applicant may approach the competent authority.

N.V. Bansod
MEMBER

Mrs.V.N.Parihar
MEMBER SECRETARY

Vishnu S. Bute,
Chairman