

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/23/2018

Applicant : M/s. Girdhar & Co.,
Adhar Apat, plot No. 23F,
Mullidhar Layou, Shanti Nagar,
Nagpur-440002.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC, MSEDCL, Nagpur

Applicant represented by : 1) Shri Kirith Rathod,

Non-applicant represented by: 1) Shri N. Vairagade, Exe.Engineer, MSEDCL.

2) Shri Dahasahastra, SNDL, Nagpur.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.
2) Shri N.V.Bansod,
Member
3) Mrs. V.N.Parihar,
Member Secretary.

ORDER PASSED ON 20.04.2018

1) The applicant filed present grievance application before this Forum on 16-03-2018 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulation, 2006 (hereinafter referred to as said Regulations) because applicant was not satisfied by the order of IGRC dated 10-03-2018
The grievance of the applicant is as under.

2) Applicant consumer with consumer No. 41002230546 received bill for Rs.9710/- for 3 months (Sept,Oct,Nov 2017) as abnormal. He has constructed 20 flats apartment out of which 4 are sold & other unsold flats are vacant. On 1st complaint meter was tested and result was OK. Applicant on investigation noticed that even MCB of phase was off still the meter was showing pulses but meter should show consumption on use of actual power and meter was not showing correct results.

2) Applicant further noticed that one neutral wire was touching to the metal body of switch Board and as soon as soon as rectified, Meter immediately stopped. Applicant concluded that meter was sensing the neutral current of the other meter and was recording consumption. Applicant alleged that neutral current is not active power and its recording of same power recorded in other meter and prayed for charging minimum charges.

3) Non applicant in reply stated, meter was tested in testing laboratory & found OK but applicant did not agree. Non applicant said as the meter was OK and bills are issued as per consumption and no reason to revise the bills. Non applicant said that one neutral touched to the metal body & meter shows consumption without use & as soon as applicant rectified the mistake, the meter stopped recording consumption, since the fault was beyond the point of supply and it is applicant's responsibility and requested to reject the grievence application.

4) We heard the arguments of Mr. Kirith Rathod consumer representative & Mr. Vairagade for MSEDCL & Mr. Dahasahastra for SNDL & perused all the papers on record.

5) On perusal of CPL, it is observed that from March 2017 to August 2017, there was no grievance to the applicant. In application and during arguments, applicant's representative admitted that in course of working, one neutral was remains touched to the metal body of switch board and as soon as rectified. Meter consumption stopped. As per non applicant, the fault noticed by the applicant was beyond the point of supply and it is the responsibility of the applicant and we agree with this submission of non applicant in the absence of cogent evidence that meter was sensing neutral current of the other meter. 2nd lab test report of the meter confirms its accuracy & was working normal.

Hence we did not find any reason to alter or revise the order of I.G.R.C. and application deserves to be rejected.

Hence the following order.

ORDER

1. Order passed by IGRC on 10-03-2018 is confirmed.
2. The application is rejected as without cogent evidence.

Sd/-
N.V. Bansod
MEMBER

Sd/-
Mrs.V.N.Parihar
MEMBER SECRETARY

Sd/-
Vishnu S. Bute,
Chairman