

Monthly Report on Consumer Grievances handled by the CGRF
A. Summary of Grievance Redressal during the Month of March 2018

	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E(=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	20	13	33	1	32	3	0	3	29	2	1
2	Kalyan	16	19	35	0	35	14	0	14	21	9	5
3	Ratnagiri	2	2	4	0	4	3	0	3	1	1	2
4	Kolhapur	15	7	22	0	22	3	6	9	13	8	1
5	Nashik	9	20	29	0	29	0	3	3	26	2	1
6	Jalgaon	0	1	1	0	1	0	0	0	1	0	0
7	Pune	7	4	11	0	11	6	0	6	5	0	6
8	Baramati	1	2	3	0	3	1	0	1	2	0	1
9	Latur	6	2	8	0	8	0	4	4	4	0	4
10	Nanded	0	1	1	0	1	0	0	0	1	0	0
11	Aurangabad	12	2	14	0	14	3	4	7	7	6	1
12	Nagpur	24	10	34	0	34	6	5	11	23	6	5
13	Chandrapur	0	0	0	0	0	0	0	0	0	0	0
14	Gondia	1	3	4	0	4	0	1	1	3	1	0
15	Akola	7	10	17	0	17	4	0	4	13	4	0
16	Amravati	14	2	16	1	15	1	0	1	14	0	1
Grand Total		134	98	232	2	230	44	23	67	163	39	28

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.