

Monthly Report on Consumer Grievances handled by the CGRF
A. Summary of Grievance Redressal during the Month of April 2018

	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E(=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	29	21	50	0	50	6	7	13	37	5	8
2	Kalyan	21	40	61	0	61	7	0	7	54	5	2
3	Ratnagiri	1	0	1	0	1	1	0	1	0	1	0
4	Kolhapur	13	4	17	0	17	8	2	10	7	9	1
5	Nashik	26	7	33	0	33	3	1	4	29	1	3
6	Jalgaon	1	5	6	0	6	0	0	0	6	0	0
7	Pune	5	6	11	0	11	2	0	2	9	0	2
8	Baramati	2	0	2	0	2	0	0	0	2	0	0
9	Latur	4	0	4	0	4	0	0	0	4	0	0
10	Nanded	1	2	3	0	3	0	0	0	3	0	0
11	Aurangabad	7	4	11	0	11	0	2	2	9	0	2
12	Nagpur	23	24	47	0	47	5	3	8	39	3	5
13	Chandrapur	0	0	0	0	0	0	0	0	0	0	0
14	Gondia	3	1	4	0	4	3	0	3	1	3	0
15	Akola	13	1	14	0	14	2	0	2	12	2	0
16	Amravati	14	2	16	0	16	10	2	12	4	11	1
Grand Total		163	117	280	0	280	47	17	64	216	40	24

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.