

**CONSUMER GRIEVANCE REDRESSAL FORUM
AMRAVATI ZONE, AMRAVATI**

'Vidyut Bhavan', Shivaji Nagar, Amravati: 444603, Tel. No. 0721 2551158

Dt. 19.03.2018

ORDER

Case No. 03/2018

In the matter of grievance pertaining for providing new electric connection to Ag pump and grant of compensation

Quorum

Dr. Vishram Nilkanth Bapat, Chairman
Shri. R. A. Ramteke, Member Secretary
Sau. Sushama Joshi, Member (CPO)

In the matter of

Shri Damodhar Amrutrao Pete
At : Sategaon , Anjangaon surji , Distt :- Amravati

Complainant

.....Vs.....

The Executive Engineer
MSEDCL, O & M Division ,Achalpur

Respondent

Complainant Representative:- Shri Rajendra D. Pete

Respondent Representative:- Shri.M .S . Kokate , Dy. Ex. Engineer, Anjangaon Surji
S/Dn

The Complainant has filed the present complaint to Consumer Grievance Redressal Forum, Akola in respect of his grievance for delay in giving quotation so also not providing electric supply in spite of lapse of time .The Complainant has also claimed compensation apart from release of supply for the electric connection. In the substance the complainant case is that though he has submitted the application for electric connection on 02.01.2010 , however the quotation was given to him late i,e on 12.05.2011 . In spite of depositing amount as per the quotation, electric supply has not been provided . In spite of approaching to IGRC, Amravati and raising grievance , after hearing the said authority has refused to grant relief. Reference has been made to

MERC SOP Regulations, 2005 and as per provision therein electric supply is required to be given within 3 months. Complainant is therefore compelled to approach to CGRF, Akola for redressal of his grievance . So also claimed compensation apart from cost of the proceedings.

On going through the document placed on record and after scrutinization, this Forum finds that complainant had filed complaint before CGRF AKOLA vide complaint No. 2/2012 for delay in giving quotation so also not providing electric connection in spite of lapse of time and complainant claimed for compensation apart from electric supply from NA MSEDCL.

NA MSEDCL filed reply after receipt of notice from CGRF AKOLA .After hearing both the parties the Forum passed following order on 27/03/2012.

- 1) The Complaint No. 2/2012 is hereby partly allowed.
- 2) The Respondent Licensee is directed to provide electric supply to the complainant immediately so also it is directed to pay compensation @ Rs.100 per week from 04/09/2010 till the date of providing electric connection.
- 3) Compliance report of this order be submitted within period of three months from date of receipt of this order.
- 4) Parties to bear their own costs.

Being aggrieved by the order of CGRF Akola ,the N.A.MSEDCL challenged the said order by filing the Writ Petition No.2390 of 2012 under Article 226 and 227 of the Constitution of India before Hon'ble High Court Bench at Nagpur.

The Hon'ble High Court passed the order dated 13-10-2017, stating that impugned order dated 27-03-2012 of CGRF Akola is quashed and set aside and Case No 2/2012 is restored back to the file of Respondent No.2 i.e Consumer Grievance Redressal Forum,Akola for fresh consideration.

Accordingly after receiving the case file of complaint No.02/2012 from CGRF Akola, on 20.01.2018 ,the case is registered at Case No 03/2018 at Consumer Grievance Redressal Forum, Amravati and notices were issued to the parties for submission of reply and hearing and accordingly hearing was scheduled on 09/03/2018.

1. Both the parties were present for the hearing,during the course of hearing the complainant submitted by filing an application to the Forum that he has received electric supply connection to his Agriculture Pump and presently he does not have any grievance against N.A. MSEDCL and does not want any SOP compensation from MSEDCL so also he is not interested to proceed further with the present case before Forum.

The Forum recorded application of the complainant representative and as per his oral submission as well as application filed, this Forum proceeds to pass the following order unanimously:-

ORDER

The Complaint No 2/2012 of CGRF Akola, now 3/2018 before CGRF Amravati which was remanded back from Hon'ble High Court Bench at Nagpur, with Writ Petition No. 2390/2012 and its order Dt 13/10/2017 stands **disposed off** as withdrawn.

Sd/-
(R.A.Ramteke)
Member Secretary

Sd/
(Mrs.S.P.Joshi)
Member(CPO)

Sd/-
(Dr.V.N.Bapat)
Chairman

Contact details of Electricity Ombudsman appointed by MERC(CGRF & EO)
REGULATIONS 2006 under regulation 10:
THE ELECTRICITY OMBUDSMAN,
Office of Electricity Ombudsman (Nagpur)
Plot No.12, Shrikripa, Vijay Nagar, Chhaoni,
Nagpur-440013.
Phone:-0712-2596670

NO. EE / CGRF/AMZ/ Amravati/ No./ 44
To,
The Nodal Officer,
Executive Engineer
MSEDCL, O & M Division ,
Achalpur.

Dt. 19.03.2018

The order passed on in the Complaint No.03/2018 is enclosed herewith for further compliance and necessary action.


Secretary

Consumer Grievance Redressal Forum,
MSEDCL, Amravati Zone, Amravati

Copy to:-

1)Shri Damodhar Amrutrao Pete

At /Post: Sategaon , Tq.-Anjangaon Surji , Distt :- Amravati

Copy f.w.c.to:-

1)The Chief Engineer, MSEDCL, Amravati Zone, Amravati.

2)The Superintending Engineer, O&M Circle, Amravati,