

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Zone, Nagpur**

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**Case No. CGRF(NZ) 7/2018**

Applicant : Shri. Gurumukhsing G. Matharu.  
Plot No.11,M-64,Teka Naka,  
Kamptee Road  
Nagpur.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(D/F.) NUC,MSEDCL,  
NAGPUR.

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Applicant :- Shri. Gurumukhsing G. Matharu.

Respondent by 1) Shri Vairagade, EE, Nodal Office  
2) Shri Dahasahastra, SNDL Nagpur.

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Quorum Present : 1) Shri Vishnu S.Bute  
Chairman.

2) Shri N.V.Bansod  
Member

3) Mrs. V.N.Parihar,  
Member, Secretary

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**ORDER PASSED ON 28.03.2018.**

1. The applicant filed the present grievance application before this Forum on 25.01.2018 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to, as said Regulations).

2. Non applicant, denied applicant's case by filing reply dated 08.02.2018.

3. Forum heard arguments of both the parties on dt.20.03.2018 and perused record.

4. Applicant requested for revision of the bills, as his premises was not under use since sept-2017 even then he received exorbitant bills, from Sept-17 to Dec-17. The bills are excessive in his opinion. The applicant requested for revision.

5. The IGRC dismissed the case considering the fact that average of 776 units charged to applicant in the months of Sept-17 to Dec-17 matches with the system generated average units of 813 units. But applicant do not agree with the result, hence filed the grievance with this forum.

6. During the hearing, non-applicant was directed to submit soft copy of meter reading. The soft copy of meter reading submitted by non-applicant is not readable. Therefore non-applicant was directed to submit MRI report but non-applicant could not submit the same.

7. Hence, in absence of any cogent evidence we cannot presume that there was no supply that to the premises. The same fact can also be seen from the consumption of succeeding month i.e. Jan-18. It is only 18 units. The said consumption is as per normal meter reading. At the same time it is also seen that applicant has not informed the non-applicant about non-use of his meter. Due to this fact it will be proper to revise the bills for the month of Sept-17 to Dec-17 on the basis of the average consumption of twelve months preceding Sept-2017.

8. Hence the following order.

#### ORDER

1. Application is partly allowed.
2. Order passed by IGRC is hereby set aside.
3. Non-applicant is directed to revise the bills of the applicant from August-2017 to Dec-2017 on the basis of average consumption of last twelve months preceding the month sept-2017.

4. Non-applicant is directed to submit compliance report within 30 days from the date of this order.

Sd/-  
(N.V.Bansod)  
MEMBER

Sd/-  
(Mrs.V.N.Parihar)  
MEMBER/SECRETARY

Sd/-  
(Vishnu S. Bute)  
CHAIRMAN