

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Zone, Nagpur**

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**Case No. CGRF(NZ) 5/2018**

Applicant : Shri.Mohd.Fahim Mohd Gaus.  
Shop No.13,Bakra Mandi,Momimpura,  
Nagpur.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(D/F.) NUC,MSEDCL,  
NAGPUR.

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Applicant :- Shri. Mohd. Fahim Mohd Gaus.

Respondent by 1) Shri Vairagade, EE, Nodal Office  
2) Shri Dahasahastra, SNDL Nagpur.

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Quorum Present : 1) Shri Vishnu S.Bute  
Chairman.  
  
2) Shri N.V.Bansod  
Member  
  
3) Mrs. V.N.Parihar,  
Member, Secretary

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**ORDER PASSED ON 28.03.2018.**

1. The applicant filed present grievance application before this Forum on 19.01.2018 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 08.02.2018.
3. Forum heard arguments of both the parties and perused the record.

4. The applicant requested for revision of the bills from August-2017, as they are excessive in his opinion. Applicant applied for testing of meter. Accordingly the meter was tested in SNDL Testing Lab. But Applicant does not agree with the result hence he filed the grievance.

2. IGRC ordered for dismissal of the case considering the fact that the meter is not faulty as per report of Meter Testing Laboratory. As applicant do not agree with IGRC order as well as the result of SNDL Meter Testing Laboratory, in our opinion same meter can be tested in the Meter Testing Laboratory of MSEDCL. If it is declared faulty then revision of the bill is necessary, according to 2<sup>nd</sup> Proviso of Regulation 15.4.1. The applicant consented for the same and has paid the demand note for testing of meter in MSEDCL lab on the same day i.e. 20.03.2018.

8. Hence the following order.

#### ORDER

1. Application is partly allowed.
2. Order passed by IGRC is hereby set aside.
3. Non-applicant is directed to get the meter tested in Testing Laboratory of MSEDCL and if found faulty, revise the bill of applicant from August-2017, according to 2<sup>nd</sup> proviso of Regulation 15.4.1 of MERC (Electricity Supply Code and other Conditions of Supply) Regulations, 2005.
4. Non-applicant is directed to submit compliance report within 30 days from the date of this order.

Sd/-

**(N.V.Bansod)**  
MEMBER

Sd/-

**(Mrs.V.N.Parihar)**  
MEMBER/SECRETARY

Sd/-

**(Vishnu S. Bute)**  
CHAIRMAN