

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ) 4/2018

Applicant : Smt. Kashinath Govind Kapse.
Near Police Station, Gond Mohalla ,
Jaripatka, Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F.) NUC, MSEDCL,
NAGPUR.

Applicant :- 1. Shri Navin Sakhare. Applicant's Representative.
2. Shri Kashinath Kapse

Respondent by 1) Shri Vairagade, EE, Nodal Office
2) Shri Dahasastra, SNDL Nagpur.

Quorum Present : 1) Shri Vishnu S. Bute
Chairman.

2) Shri N.V. Bansod
Member

3) Mrs. V.N. Parihar,
Member, Secretary

ORDER PASSED ON 28.03.2018.

1. The applicant filed present grievance application before this Forum on 16.01.2018 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).

2. Non applicant, denied applicant's case by filing reply dated 06.02.2018.

3. Forum heard arguments of both the parties on dt.20.03.18 and perused record.

4. There was average billing in the month of Sept-2017 with faulty meter status; Bill for Oct-2017 is issued with 950 units and bill for Nov-2017 @ 641 units. Applicant applied for replacement of meter. However applicant requested for revision of the bills for the period from Oct-2018 to Dec-2018, as they are excessive in his opinion.

5. IGRC ordered to revise the bills @ 300 unit p.m. for the month of Sept-2017 to December-2017, considering the meter faulty as its display was not proper. We do not agree with IGRC order as they declared meter as faulty without testing it in meter testing lab. In our opinion it is necessary to test the meter properly in Meter Testing Laboratory to know the accuracy. If it is declared as faulty, then revision of the bills from Oct-2017 to Dec-2017 is necessary according to 2nd Proviso of Regulation 15.4.1.

6. Hence the following order.

ORDER

1. Application is partly allowed.
2. Order passed by IGRC is hereby set aside.
3. Non-applicant is directed to get the meter tested in Testing Laboratory and if found faulty, revise bills of applicant for the months from Oct-2017 to December-2017 according to 2nd proviso of Regulation 15.4.1 of MERC (Electricity Supply Code and other Conditions of Supply) Regulations, 2005.
4. Non-applicant is directed to submit compliance report within 30 days from the date of this order.

Sd/-
(N.V.Bansod)
MEMBER

Sd/-
(Mrs.V.N.Parihar)
MEMBER/SECRETARY

Sd/-
(Vishnu S. Bute),
CHAIRMAN

