

Monthly Report on Consumer Grievances handled by the CGRF
A. Summary of Grievance Redressal during the Month of February 2018

	Name of Forum	No. of Grievances pending on start date	No. of Grievances received during the Month	Total No. of Grievances during the Month	No. of Grievances not admitted or withdrawn during the period	Total No. of Grievances Actionable during the Month	No. of Grievances		Total No. of Grievances redressed during the Month	Total No. of pending at end of Month	No. of Grievances	
							Within 60 days	Beyond 60 days			in favour of Consumer	in favour of Licensee
		A	B	C (=A+B)	D	E(=C-D)	F	G	H (=F+G)	I=(E-H)	J	K (=H-J)
1	Bhandup	10	13	23	0	23	3	0	3	20	1	2
2	Kalyan	14	21	35	0	35	17	2	19	16	17	2
3	Ratnagiri	1	1	2	0	2	0	0	0	2	0	0
4	Kolhapur	10	6	16	0	16	0	1	1	15	1	0
5	Nashik	6	5	11	0	11	2	0	2	9	2	0
6	Jalgaon	0	0	0	0	0	0	0	0	0	0	0
7	Pune	6	3	9	1	8	1	0	1	7	0	1
8	Baramati	1	0	1	0	1	0	0	0	1	0	0
9	Latur	5	2	7	0	7	0	0	0	7	0	0
10	Nanded	0	0	0	0	0	0	0	0	0	0	0
11	Aurangabad	9	5	14	0	14	1	1	2	12	2	0
12	Nagpur	25	9	34	0	34	10	0	10	24	10	0
13	Chandrapur	1	0	1	0	1	1	0	1	0	0	1
14	Gondia	1	0	1	0	1	0	0	0	1	0	0
15	Akola	4	3	7	0	7	0	0	0	7	0	0
16	Amravati	5	11	16	0	16	2	0	2	14	1	1
Grand Total		98	79	177	1	176	37	4	41	135	34	7

Note: The report provided herein is based on the data provided by the field offices which is subjected to subsequent corrections if any.