

**CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L., PUNE ZONE, PUNE**

Case No.08/2016

**Date of Grievance : 19.03.2016
Date of Order : 16.05.2016**

In the matter of exorbitant billing.

Shri.Haridas Gulab Wadekar,
At-Post-Bahul,
Tal.Khed, Dist.- Pune.
Pune - 411501.

Complainant
(Herein after referred to as Consumer)

Versus

The Executive Engineer,
M.S.E.D.C.L.,
Rajgurunagar Division,
Pune.

Respondent
(Herein after referred to as Licensee)

Quorum

**Chairperson
Member Secretary
Member**

**Mr. S.N.Shelke
Mr. D.H.Agrawal
Mr.S.S.Pathaik**

Appearance

For Consumer

**Mr.H.G.Wadekar,
Mr.V.D.Wadekar, (Representative)**

For Respondent

**Mr. M.B.Thakare, Ex. Engineer,
Rajgurunagar Dn.
Mr. R.G.Chavan, Addl. Ex.Engr.
Chakan Sub/dn.**

- 1) The Consumer has filed present Grievance application under regulation no. 6.4 of the MERC (CGRF & E.O.) Regulations 2006.
- 2) Present consumer had initially submitted his grievance in Form-"X" before IGRC, Pune Rural Circle, Pune on 17.11.2015. However, the IGRC could not decide the said grievance within the stipulated period of 60 days, therefore the present consumer submitted his grievance before the

forum in Schedule-'A" on 19.3.2016. It is the case of the said consumer that he does not get energy bills as per his consumption but the said bills are issued by the Licensee exorbitantly on average basis. Therefore he is not able to pay such exorbitant bills.

- 3) The papers containing the above grievance were sent by the Forum to the Executive Engineer, M.S.E.D.C.L., Rajgurunagar Dn., Pune vide letter no. EE/CGRF/PZ/Notice/08 of 2016/60 dtd.19.03.2016. Accordingly the Distribution Licensee i.e. MSEDCL filed its reply on 18.04.2016.
- 4) We heard both sides at length and gone through the contentions of the consumer and reply of the licensee and the documents placed on record by the parties. On its basis following factual aspects were disclosed.
 - i) Consumer namely Haridas Gulab Wadekar having consumer no.176551639097 connected on 16.5.1997 in the category of LT-1 (Residential) 1-Phase.
 - ii) Old meter of the said consumer bearing no.6021418 having reading 6693 was replaced with new meter bearing no. 810188 having initial reading 00.1.
 - iii) The Licensee made bill revision on 29th April 2016 and issued supplementary (Provisional) bill of Rs.8000/- giving slab benefit.
 - iv) The licensee found that during the period from Sept.2014 to Aug.2015 bills have been issued for less consumption showing the consumption of 6 units per month and therefore accumulated missing units found to be of 1090 units.
 - v) The consumer did not deposit amount of the supplementary (provisional) bill but approached to the IGRC, with grievance dtd.17.11.2015 to issue bills as per consumption.
5. The consumer representative Mr. H.G.Wadekar, submitted that previously the consumer had paid all the bills regularly. The consumer do not admit the amount of supplementary bill & the amount shown as arrears in the current bills. However, he further submitted that the consumer is ready to deposit bills as per his actual consumption.

6. On the other hand Mr.R.G.Chavan, Addl.E.E. submitted on behalf of Licensee that old meter of the consumer bearing no.6021418 having reading 6693 units was replaced on 17.8.2015 with new meter bearing no. 810188 having initial reading 00.1 units. Previously bills have been sent to the consumer with less units than his consumption. The bills only six units have been sent to the consumer during the period from Sept.2014 to Aug.2015. Therefore bill revision was made in the month of April-2016 and the supplementary bill of accumulated 1090 units was sent to the consumer. The Licensee made B-80 in the month of Jan.2016 giving credit of Rs.7000/- and slab benefits. Now the bills issued to the consumer are proper and correct. Therefore consumer is liable to pay said bills.
7. The only point for our consideration is whether the supplementary bills issued by the Licensee to the consumer is correct and proper as well as the amount shown as arrears in the present bills is to be justifiable. Our finding to the said point is in affirmative for the reasons stated below.
8. The old meter of the consumer having no.6021418 of meter reading 6693 was replaced on 17.8.2015 with new meter bearing no.810188 having initial reading 00.1. The said replacement of meter was done by Licensee as soumoto drive due to feeder loss. During the period from Sept.2014 to Aug.2015 bills issued to the consumer were of 6 units consumption per month only. It came to the notice of the Licensee the above mentioned bills have been issued of less units than the actual consumption. The Licensee made assessment of missing units and found accumulated 1090 units were missing during the above mentioned period. Thereafter supplementary bill (Provisional) of Rs.8000/- was issued to the consumer in the month of March-2016. Prior to that the Licensee has made B-80 Adjustment giving necessary credit and slab benefit to the consumer. The Licensee made verification report on 21.3.2016. Sanctioned load of the consumer is 0.10KW and appliances on connected load of meter no.810188 are found to be 3 LED Bulbs, 1 Fan,& 1 TV and from the month of Sept.2015 to onwards monthly bills of 31, 50, 54, 43, 119 have been issued to Jan.2016. The said consumption appears to be proper considering the consumption of

the consumer. Therefore supplementary (provisional) bill of the 1090 units issued by the Licensee for the period Sept.2014 to Aug.2015 appears to be proper and correct as the bills were issued during the said period only of 6 units. Therefore we answer above mentioned point to be affirmative. Hence grievance is liable to be dismissed.

Lastly we proceed to pass following order :

ORDER

1. Grievance of consumer stands rejected with cost.

Delivered on: - 16.05.2016

D.H.Agrawal	S.S.Pathak	S.N.Shelke
Member/Secretary	Member	Chairperson
CGRF:PZ:PUNE	CGRF:PZ:PUNE	CGRF:PZ:PUNE

Note :- The consumer if not satisfied may file representation against this order before the Hon.'ble Ombudsman within 60 days from the date of this order at the following address.

Office of the Ombudsman,
Maharashtra Electricity Regulatory Commission,
606/608, Keshav Bldg.,
Bandra Kurla Complex,
Bandra (E), Mumbai-51.