

Before Maharashtra State Electricity Distribution Co. Limited Consumer Grievances Redressal Forum, Pune Zone, 925, Kasabapeth Building, 11nd flr. Pune-11

Case No. 07/2010

Date: 07/04/2010

In the matter of Mr. Chandan Ghosh

- Complainant

V/S

M.S.E.D.C.L. Shivajinagar Division

- Opponent

Quorum

Chair Person

Mr. A.V.Bhalerao

Member/Secretary,

Mr. L.G.Sagajkar

Member

Mr.Suryakant Pathak

Parties to this complaint hereinafter will be referred to by their description as referred to above in the title.

Complainant made grievance to this forum contending that he received bill in the month of May-2009 showing that units consumed during period 08/03/09 to 08/05/09 were 2009 units. He also disputed bill dt. 18/07/09 as he received it for total units 2024 consumed during 08/06/09 to 08/07/09. He had made a grievance to Internal Grievance Redressal Cell (IGRC,) but he did not get any relief.

The opponent was directed to submit its say .However opponent instead of filing a say submitted letter dt. 15/03/2010 stating that excess bill of the complainant was immediately attended and corrected

bill was issued to him. The complainant was satisfied with the relief given, he made payment of the amount mentioned in corrected bill dt. 12/03/2010. Alongwith the said letter the opponent produced Xerox copy of corrected bill for amount of Rs. 9,882(Rs. 9,825), the receipt dt. 12/03/2010 by which the complainant paid Rs. 9,825/- with endorsement made by the complainant thereon.

The complaint was served with a notice to appear before forum on 22/03/2010. As the complainant did not appear he was contacted on phone. The complainant on phone expressed that the dispute raised by him was settled. Furnish the opponent has produced Xerox copy of receipt dt. 12/03/2010 on which there is endorsement made by complainant under his signature addressed to CGRF Pune that " Thank You for all the help extended I have settled the amount till date. Kind regards dt. 12/03/2010"

In above circumstances following order.

ORDER

Complaint is disposed of as dispute is amicably settled between the parties.

Sign:

Mr. L.G.Sagajkar,
Member/Secretary

Mr.Suryakant Pathak
Member

Mr.A.V. Bhalerao
Chair Person

Date: 07/04/2010