

**CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L., PUNE ZONE, PUNE**

Case No.12/2015

Date of Grievance : 30.03.2015

Date of Order : 30.03.2015

In the matter of incorrect billing.

Mr. Varsha Kishor Dhotre,
40/308,Laxminagar, Parvati,
Pune.

Complainant
(Herein after referred to as Consumer)

Versus

Executive Engineer,
M.S.E.D.C.L.,
Parvati Division,
Pune.

Respondent
(Herein after referred to as Licensee)

Quorum

**Chair person
Member Secretary
Member**

**Mr. S.N.Shelke
Mr. Y. M.Kamble
Mr.S.S.Pathak**

Appearance

For Consumer

Mr. Varsha Kishor Dhotre

For Respondent

**Mr.Uday B.Chamle, Ex.Engineer
Parvati Division.
Mr.Usman M.Shaikh, Addl. Ex.
Engr., Swargate S/dn.**

- 1) The Consumer has filed present Grievance application under regulation no. 6.4 of the MERC (CGRF & E.O.) Regulations 2006.
- 2) Being aggrieved and dissatisfied by the order dated 20.02.2015 passed by IGRC Rastapeth Urban Circle, Pune, the consumer above named prefers this grievance application on the following amongst other grounds.
- 3) The papers containing the above grievance were sent by the Forum to the Executive Engineer, M.S.E.D.C.L., Parvati Division, Pune vide letter no.

EE/CGRF/PZ/Notice/12 of 2015/135 dtd.30.03.2015. Accordingly the Distribution Licensee i.e. MSEDCL filed its reply on 30.03.2015.

4) At the time of final hearing parties have made settlement.

Terms & conditions of settlement are as under :

a) *Commercial connection bearing consumer no.160240548604 having Meter Sr.No.5312115377 is standing in the name of Sou.Varsha Kishor Dhotre (3 phase commercial 5 KW) for milk dairy purpose. There was an error at the time of conversion from single phase to three phases, while feeding, meter Sr.No.53131215327 was wrongly punched instead of meter sr.no.5313215377. The said mistake occurred inadvertently which is technical one.*

b) *MSEDCL is agreed to issue correct bill as per correct meter number & as per meter reading. MSEDCL has already issued correct bills as per correct meter reading and correct meter number, when it was pointed out by the consumer. Therefore as on today no any grievance is survived.*

c) *Consumer is not claiming any compensation in respect of above mentioned technical errors.*

5) In view above mentioned settlement, we pass following order

ORDER

- 1) Grievance of the consumer is allowed in terms of compromise as mentioned in para no. 4 above.
- 2) No order as to cost.
- 3) Licensee to report the compliance within one month from the receipt of this order.

Delivered on: -30.03.2015

Y.M.Kamble
Member/Secretary
CGRF:PZ:PUNE

Suryakant Pathak
Member
CGRF:PZ:PUNE

S.N.Shelke
Chairperson
CGRF:PZ:PUNE