



**CONSUMER GRIEVANCE REDRESSAL FORUM  
M.S.E.D.C.L., PUNE ZONE, PUNE**

**Case No. 11/2018**

**Date of Grievance : 08.03.2018**

**Date of Order : 13.03.2018**

**Order below Schedule "A" in Case No.11/2018**

The consumer has directly approached to C.G.R.F. The consumer may avail remedy before IGRC at the first instance under MERC, CGRF Regulation No.6.2. Hence complaint is returned to the consumer.

**A.P.Joshi**  
Member  
CGRF:PZ: PUNE

**B.S.Savant**  
Member/Secretary  
CGRF:PZ:PUNE

**B.D.Gaikwad**  
Chairperson  
CGRF:PZ:PUNE