

**Before Maharashtra State Electricity Distribution Co. Limited
Consumer Grievances Redressal Forum, Pune Zone,
925, Kasabapeth Building, 11nd floor Pune-11**

**Case No. : 3 of 2007
Date: 5/03/2007**

In the matter of

Omkar Griharachana Sanstha, Talegaon Dabhade - Complainant

V/S

M.S.E.D.C.L. Rajgurunagar Division, Pune Rural Circle - Opponent

Corum	Chair Person	Mr. A.V. Bhalerao
	Member/Secretary,	Mrs. N.D. Joshi,
	Member	Mr. T.D. Pore

- 1) The facts giving rise to the present case in brief are that Omkar Griharachana Sanstha, Talegaon Dabhade (Complainant for Short) made an application to the MSEDCL (Opponent for short) for getting supply of electricity to its premises. The Complainant Society deposited amount Rs. 1,25,000/- on 26/5/1994 with Opponent. In spite of the amount of estimated cost paid to the Opponent, the Opponent did not give supply of electricity to the Complainant. The Complainant by making application to the Opponent pursued the matter. But did not get any relief. The Complainant therefore made complaint to this forum on 5/2/07. The complaint was entertained by the forum though the Complainant had not approached Internal Grievance Redressal Cell (IGRC) as its complaint was pending with Opponent for more

than 12 months. Further when the Complainant approached to the officers of Opponent they did not direct the Complainant to approach IGRC. The Complainant claimed the relief of getting supply of electricity for its premises from the Opponent.

- 2) The Opponent by notice dtd. 6/2/07 was directed to submit its reply. The Opponent submitted its reply dtd. 26/2/07. The Opponent in its reply did not dispute that it had received the estimated cost of Rs. 1,25,000/- on 26/5/94 from the Complainant. It contended that the estimate of the work of the supply of electricity to the Complainant premises was sanctioned in the year 1993-94 subsequently when the actual work was undertaken the prices had been increased and therefore revised estimate was submitted for sanction on 12/4/06 and in anticipation of sanction, the work had commenced. However due to urgency of the TSP and DPDC, the work line material was diverted. It submitted that as the Complainant made application to the CGRF, the agency is fixed and work would be completed within short time.
- 3) On the date of hearing the Complainant and Opponent, both were heard. The Complainant admitted that when it was proposed to it that they should not press for supply of electricity till the construction of houses by plot owner was completed, it gave consent to it to avoid the theft of electricity from its supply point.
- 4) After discussions across the table, parties arrived at the settlement which is reduced to the writing and the same is signed by the parties.

The term of the settlement are read over to the parties. They admitted the terms of the settlement read over to them and therefore the settlement is recorded and following order is made in term of that settlement

ORDER

- 1) The Construction meter will be given within 2 days to the Society after receiving the application and the amount of Quotation as detailed below from the Society's Chairman/Secretary. The Quotation for this purpose and for single phase connection is as under:

15% CRA	-	Rs. 150/-
SA III (Deposit)	-	Rs. 10000/-
Application processing Fee	-	Rs. 25/-
Meter Cost	-	Rs. 700/-

Total	-	Rs. 10875/-

Out of above amount Rs. 10,000/- is refundable

The bill of this connection is payable monthly.

Above Construction meter will be given at Plot No. 17, Central Location of Society as per request of Consumer.

- 2) The opponent Company shall give the estimate of expenditure to be reasonably incurred by it for providing street light line of MSEDCL's LT Line to the complainant's Society on or before 15/3/2007.

On receiving the estimate, the Complainant Society shall deposit the amount of estimated cost approximately Rs. 20,000/- with the opponent Company.

[Cost of Estimate includes Aluminum Conductor, Insulators, Shackle insulators and Quotation of Street light meter Connection.]

- 3) On depositing estimated cost by complainant for street light connection [Rs. 20,000/- approx.], LT line extension work and DP construction work will be completed by the opponent Company upto 31/5/2007 and individual

residential connection will be given after receiving applications and the amount of Supply connection as Quoted below from the individual plot owner.

The individual connection's Quotation details are as follows:

For single phase connection and sanction load 5kW:

15% CRA	-	Rs. 150/-
SA III (Deposit)	-	Rs. 2500/-
Application processing Fee	-	Rs. 25/-
Meter Cost	-	Rs. 700/-

Total	-	Rs. 3375/-

In case work of supply service line [LT Connection work and DP Construction work] is not completed on or before 31/5/2007, the opponent company will pay compensation to the complainant's Society at the rate Rs. 100/- per week till the completion of work.

Sign:

Mrs. N.D.Joshi,
Member/Secretary

Mr. A.V. Bhalerao
Chair Person

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- Opponent

Date	Ex. No.	Description of the documents and progress made	Adjourned date
5/2/07	Ex. 1	Complaint in Schedule 'A'	
	Ex. 2	List of the Documentation Documents no 1 to 17	
	Ex. 3	Notice to the	