



**CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L., PUNE ZONE, PUNE**

Case No.09/2016

Date of Grievance : 15.03.2016

Date of Order : 21.04.2016

In the matter of granting of interim order directing the Licensee for restoration of supply.

M/s.Indus Towers Limited,
2010, E-core,2nd floor,
Marvel Edge, Vimannagar,
Pune-411014

Versus

The Executive Engineer,
M.S.E.D.C.L.,
Bhosari Division,
Pune.

Complainant

(Herein after referred to as Consumer)

Respondent

(Herein after referred to as Licensee)

1. The Consumer M/s. Indus Towers Limited vide consumer no.170071370472 having multiple consumer numbers throughout India in general and under Ganeshkhind Circle in particular under various sub-divisions.
2. Consumer received supplementary bills of Rs.7,14,636/- from the sub-divisions under Ganeshkhind circle in Dec.2015. Consumer made 50% payment of Rs.357318 on 20.2.2016. Thereafter licensee issued notice dated 22.10.2016 u/s 56 (1) of Elect. Act, 2003 regarding making payment of above mentioned arrears within 15 days else supply will be disconnected. Consumer approached IGRC (GKUC) and filed grievance under annexure-x on 8.3.2016. However during the pendency of said grievance licensee disconnected the supply on

15.3.2016. Therefore consumer approached C.G.R.F. on 2.4.2016 seeking the relief of restoration of supply with compensation.

3. Notice dt.6.4.2016 alongwith copy of the said grievance was sent by the Forum to the Ex. Engineer, Bhosari Division. Accordingly the MSEDCL filed its say on 11.4.2016 contending that the consumer has paid amount of Rs.4,11,468 on 25.2.2016 out of total bill amount of Rs.768780/- of Jan.2016. The connection is live at the site. Therefore it is clear that the Licensee has restored to supply of the consumer. Hence at present issue of restoration of supply does not survive.
4. Hence the order :

Grievance application stands disposed of with no order as to costs.

Delivered on: - 21.04.2016

Sd/-
S.S.PATHAK
Member
CGRF:PZ:PUNE

Sd/-
D.H.Agrawal
Member/Secretary
CGRF:PZ:PUNE

Sd/-
S.N.Shelke
Chairperson
CGRF:PZ:PUNE

Note :- The consumer if not satisfied may filed representation against this order before the Hon.'ble Ombudsman within 60 days from the date of this order at the following address.

Office of the Ombudsman,
Maharashtra Electricity Regulatory Commission,
606/608, Keshav Bldg.,
Bandra Kurla Complex,
Bandra (E), Mumbai-51.