



CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L., PUNE ZONE, PUNE

Case No. 46/2017

Date of Grievance : 09.06.2017

Date of Order : 02.08.2017

In the matter of exorbitant billing.

M/s. Sarda Oil Mill,
 Gat No.756/ A,
 At Post-Lonikalbhor,
 Tal. Haveli, Dist.Pune- 412201.

Complainant

(Herein after referred to as Consumer)

Versus

The Executive Engineer,
 M.S.E.D.C.L.,
 Mulshi Division,
 Pune -411011.

Respondent

(Herein after referred to as Licensee)

Quorum

Chairperson
Member Secretary
Member

Mr. S.N.Shelke
Mrs. B.S.Savant
Mr. S.S.Pathak

Appearance

For Consumer

Mr.Bharat Ramdniwas Sarda

For Respondent

Mr.B.U.Sabade, DyEE, Urulikanchan s/ dn.
 Mr.Nandkumar Phanse, Asstt.Acctt.
 Urulikanchan Sub-division.

1. The Consumer has filed present Grievance application under regulation No. 6.4 of the MERC (CGRF& E.O.) Regulations 2006. Herein referred to as the Regulations.
2. Being aggrieved & dissatisfied by the order dated 15/03/2017 passed by IGRC Pune Rural Circle, Pune, the consumer above named prefers the present grievance application on the following amongst other grounds.
3. The papers containing the above grievance were sent by the forum to the

Executive Engineer, Mulshi Division vide letter No. EE/CGRF/PZ /204 Dated 09/06/2017. Accordingly the Distribution License filed its reply on 21/06/2017.

4. We heard both sides at length, gone through the contentions of the consumer and reply of the respondent & documents placed on record by the parties.
5. The facts giving rise to the grievance may be stated as under :
The consumer namely Sarda Oil Mill having consumer No.170259033970 with connected load 95 HP was connected on 28.7.2003 in the tariff category LT-V B II. The consumer was getting regular energy bills with consumption upto 1500 to 1750 units. From the month of July - 2016 to Dec. 2016 the consumer received abnormal bills of 15059, 175714, 155076, 18165, 200471, 53399 units respectively. The Licensee replaced old meter of consumer having Sr.No. 2046924 L & T - Make, of final reading 1240605.5 with new meter having Sr.No.5800889 Genus Make, having initial reading 24.5 kwh on 30.11.2016. After replacement of the said meter the consumer was getting bill of 2500 to 2600 units per month. The Licensee tested the old meter in the Testing Division Pune & the said meter was found OK. Thereafter the Licensee made bill revision for the month of Aug.2016 & issued bill of 6016 units per month for above mentioned abnormal reading period & made B-80 adjustment in the month of Nov.2016. According to the consumer the said bill is exorbitant & wrongly charged & therefore requests for correction of bill.
6. The consumer Mr.Bharat Sarada submitted that the old meter recorded abnormal reading therefore the said meter was replaced & tested in the testing lab. The said meter was found OK. The Licensee issued bill of 6016 units per month for abnormal recording period considering the said average. However the said average consumption units are not admitted by him. The Licensee considered maximum consumption for the month of Nov.2014 of 6016 units i.e. which was highest in the previous 2 years & accordingly average consumption is considered as 6016 units for the disputed period. On the contrary, average consumption for 6 months

previous to June-2016 be considered and revised bill of the disputed period be issued to him.

7. On the other hand Mr. Sabade, DyEE, Urulikanchan Sub/dn. submitted that as per the order of IGRC, PRC Pune average consumption of the consumer before June-2016 and after the replacement of the meter was taken into consideration. The said meter was again tested in the presence of consumer in the testing lab, Rastapeth Pune on 9.5.2017. The said meter was found OK. The revised energy bill deducting 1343 extra charged units amounting to Rs.13028/- was corrected and issued the revised bill to the consumer.
8. It is seen from the CPL that abnormal bills from July-2016 to Dec.- 2016 were issued to the consumer of units 15059, 175714, 155076, 18165, 200471, 53399 kwh respectively. The old meter of the consumer having Sr. No. 2046924 L & T - Make, having final reading 1240605.5 with new meter having Sr.No.5800889 Genus Make, having initial reading 24.5 kwh was replaced on 30.11.2016. After replacement, the meter recorded 2785, 1590, 2565 units (kwh) for the month of Jan.2017 to March-2017. Before abnormal reading (prior to replacement of meter), the consumption pattern of the consumer from July-2015 to June-2016 for 12 months is as under :

Month	Consumption (Units)	Month	Consumption (Units)
July-15	4667	Jan.-16	1789
Aug.-15	3647	Feb.-16	1658
Sept.-15	4151	March-16	1717
Oct.-15	2490	April-16	1763
Nov.-15	1638	May-16	1895
Dec.15	2036	June-16	1710
Total Units			29161

Therefore consumption pattern of the consumer during the above mentioned period is 2430 units per month. Therefore the Licensee is required to issue revised bill of 2430 units per month for the period July 2016 to Dec.2016

(Abnormal reading period) totaling to 14580 units to the consumer. Hence grievance is liable to be allowed.

Lastly, we proceed to pass following order.

ORDER

1. Grievance of the consumer is allowed with cost.
2. The licensee to issue revised bill of 14580 units for the month of July-2016 to Dec.2016 to the consumer giving slab benefit & deducting DPC & interest.
3. The licensee to report compliance within one month from the receipt of this order.

Delivered on: - 02.08.2017

S.S.Pathak
Member
CGRF:PZ: PUNE

B.S.Savant
Member/Secretary
CGRF:PZ: PUNE

S.N.Shelke
Chairperson
CGRF:PZ:PUNE

Note: - The consumer if not satisfied may filed representation against this order before the Hon'ble Ombudsman within 60 days from the date of this order at the following address.

Office of the Ombudsman,
Maharashtra Electricity Regulatory Commission,
606/608, Keshav Bldg.,
Bandra Kurla Complex, Bandra (E), Mumbai-51.