

**Before Maharashtra State Electricity Distribution Co. Limited  
Consumer Grievances Redressal Forum, Pune Zone,  
925, Kasabapeth Building, IInd flr. Pune-11**

**Case No. 03/2013**

**Date: 15/05/2013**

**In the matter of  
Shri. S.G.Gavare,  
1202/3/20 ,Ghole Road  
Shivajinagar Pune.**

**- Complainant**

**V/S**

**M.S.E.D.C.L. Kothrud Division**

**- Opponent**

**Quorum**

Chair Person

Mr. S.D.Madake

Member/Secretary

Mr. B.M.Ivare,

Member

Mr. Suryakant Pathak

- 1) Complainant is consumer of M.S.E.D.C.L. vide No. 170013861211. The complainant pays regular electricity bills to opponent. According to him he has not paid the bill of Nov-2012, as the electricity bills were not issued to him. He submitted that his electricity supply was disconnected on 12/12/2012 without issuing notice under section 56 (1) of the Electricity Act-2003. He submitted that proper action may be taken for this illegal act and action may be taken against persons responsible for disconnection. He submitted that due to rude behavior of the

employee of MSEDCL, he was subjected to mental agony. His main purpose to file case is that, no persons should be harassed in future due to illegal acts of MSEDCL.

- 2) According to M.S.E.D.C.L. consumer failed to pay electricity bill on time for the month Nov-2012. The name of consumer was in the disconnection list dt.12/12.2012 were last payment i.e. cut off date was 10/12/2012. Admittedly no notice under section 56 of Electricity Act-2003 was served on consumer. It is submitted that on payment of electricity charges by consumer the electricity supply was immediately restored on the same day. It is submitted that action has been taken against outsource Agency M/s. Re-one enterprises Solapur who disconnected actually the electricity supply of consumer.
- 3) Heard Mr. Gavare as well as Executive Engineer, Kothrud. Perused the disconnection list, electricity bill as well as the contents of complaint and say filed by MSEDCL. Mr.Gavare submitted that proper action be taken against persons "Who are responsible" for illegal disconnection. He submitted that, consumers should not suffer in future. The Executive Engineer submitted that as per instruction received from higher authorities the intense disconnection drive was carried out in Dec-2012 and as consumer failed to pay bill of Nov-2012 within stipulated time, disconnection was made on 12/12/2012. He assured that proper care will be taken in future.

- 4) The record shows that consumer has not paid bill within time prescribed i.e. 03/12/2012. However, MSEDCL was under an obligation to issue notice under section 56 (1) of electricity Act-2003. The consumer is entitle for reasonable compensation though he stated that his only interest in filling the case is to prevent harassment to consumers in future. We quantify the amount of Rs.750/- (Rs. Seven hundred and fifty only). The Consumer is also entitled to get Rs.100/- paid towards reconnection charges.

We pass the following order.

### **ORDER**

- 1- M.S.E.D.C.L. to pay Rs.750/- (Rs. Seven hundred and fifty only) to consumer for illegal disconnection of electricity supply in violation of under section 56 (1) of Electricity Act-2003.
- 2- M.S.E.D.C.L. is directed to refund Rs.100/-(Rs. One hundred only) towards reconnection charges on production of payment receipt.
- 3- The amount of compensation and reconnection charges ( if paid earlier) be adjusted in future bill.
- 4- No order as to cost.

Mr.B.M.Ivare  
Member/Secretary

Mr.Suryakant Pathak  
Member

Mr. S.D.Madake  
Chair Person

Date: 15/05/2013

