



**Maharashtra State Electricity Distribution Co. Ltd**  
**Office of Consumer Grievance Redressal Forum, PZ**  
**925, Kasaba Peth, Admin Building, 2<sup>nd</sup> Floor, Pune – 411 011**  
**Ph. (020) 24570520, Fax. – 24570515**  
**Email – cgrfpune@mahadiscom.in**

Ref: EE/CGRF/PZ/Case No.40 of 2016

Dt. 16.05.2017

**Order below application dtd.09.05.2017 filed by M/s.Sansera Engineering (Pvt.)Ltd., Pune-01.**

Perused the application and the documents.

It is seen that, the consumer has applied to the Licensee for installment of ABT Meter in Sept.2016. The CE, Commercial vide letter dated 11.1.2017 gave approval for installment of ABT Meter. However the consumer has not yet received ABT Meter. The consumer directly sent application (Schedule-A) to the Forum (CGRF) by post.

Reg.No.6.2 of MERC (CGRF & E.O.) Regulations, 2006 reads as under:

*the consumer with a grievance may intimate the IGRC of such grievance in the form and manner and within the time frame as stipulated by the Distribution Licensee in its Rules & procedures for Redressal of the grievance.*

Therefore the consumer should firstly submit his grievance for redressal to the IGR Cell vides Regulation No.6.2 as mentioned above.

Hence, application stands rejected with cost.

Sd/-  
**B.S.Savant**  
Member/Secretary  
CGRF:PZ: PUNE

Sd/-  
**S.S.Pathak**  
Member  
CGRF:PZ:PUNE

Sd/-  
**S.N.Shelke**  
Chairperson  
CGRF:PZ:PUNE