

**Before Maharashtra State Electricity Distribution Co. Limited
Consumer Grievances Redressal Forum, Pune Zone,
925, Kasabapeth Building, IInd flr. Pune-11**

Case No.01/2013

Date: 14/05/2013

**In the matter of
Dr.Arunkumar Barthakur,
3, Sunrise S.No.106A
Chatushringi,S.B.Road Pune**

- Complainant

V/S

M.S.E.D.C.L. Shivajinagar Division

- Opponent

Quorum

Chair Person

Mr. S.D.Madake,

Member/Secretary

Mr. B.M.Ivare

The brief facts of the case may be stated as under.

- 1) Dr.Arunkumar Barthakur is in occupation of office situated in sunrise building flat No.3 situated at Chatushringi, Senapati Bapat Road Pune-16 since 2004. The electricity supply is given to the said office through consumer No. 170014957343 which is in the name of Mahesh Sadanand Shetti.
- 2) According to Dr.Arunkumar Barthakur, he received excessive bill in the month of September-2010 of Rs. 74567.00 (Rs.seventy four thousand five hundred sixty seven rupees) According to him the said bill was abnormally high and was not as per the consumption.

- 3) According to consumer the said bill was based on defective meter and he fairly submitted that he is ready to pay the bill based on actual consumption.
- 4) The substance of the say of the MSEDCL may be stated that the meter was changed on 28/05/2007, however due to mistake report of change of meter was not taken in computer. After noticing the bonified mistake the proper bill as per consumption was issued to consumer. There is no deficiency in service.
- 5) On perusal of the pleadings, the forum was of the opinion that there exists element of settlement between both sides. Both sides were directed to take steps to settle the matter amicably. The request of the forum was considered by both sides. The MSEDCL on the basis of circulars issued revised bill to consumer.
- 6) On the basis of the revised bill consumer was satisfied and accordingly he submitted application stating that he paid amount to MSEDCL.
- 7) In view of the above, the matter is settled between the parties.

ORDER

Complaint is disposed off with no order as to cost.

Mr.B.M.Ivare
Member/Secretary

Mr. S.D.Madake
Chair Person

Date : 14/05/2013