

**CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L., PUNE ZONE, PUNE**

Case No.24/2016

Date of Grievance : 05.07.2016

Date of Order : 03.09.2016

In the matter of exorbitant billing.

Shri.Dagdu Mahadu Joshi,
Samarth Terrace,
Plot No.71, Vidyanagar,
Pune- 411032.

Complainant
(Herein after referred to as Consumer)

Versus

The Executive Engineer,
M.S.E.D.C.L.,
Nagarroad Division,
Pune.

Respondent
(Herein after referred to as Licensee)

Quorum

Chairperson	Mr. S.N.Shelke
Member Secretary	Smt.B.S.Savant
Member	Mr.S.S.Pathak

Appearance

For Consumer	Mr. Dagdu Mahadu Joshi
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For Respondent	Mr.Kishor Patil, Ex.Engineer Nagarroad Dn. Mr.Sanjay Ghodake , Addl.Ex.Engr. Vishrantwadi Sub/dn.
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- 1) The Consumer has filed present Grievance application under regulation no. 6.4 of the MERC (CGRF & E.O.) Regulations 2006.
- 2) Being aggrieved and dissatisfied by the order dated 4th May-2016 passed by IGRC Rastapeth Urban Circle, Pune, thereby rejecting the grievance, the consumer above named prefers present grievance application on the following amongst other grounds.

- 3) The papers containing the above grievance were sent by the Forum to the Executive Engineer, M.S.E.D.C.L., Nagarroad Dn., Pune vide letter no. EE/CGRF/PZ/Notice/24 of 2016/150 dtd.07.07.2016. Accordingly the Distribution Licensee i.e. MSEDCL filed its reply on 09.08.2016.
- 4) The consumer namely Dagdu Mahadu Joshi having consumer No.160230759062 having sanctioned load 5 KW in the tariff category LT-I Residential 1 phase was connected on 8th Oct.2002. The Licensee visited the premises of the consumer. On the basis of said spot inspection bill of Rs.86,530/- issued to the consumer in the month of Aug.2015. However as per the application dated 12.01.2016 submitted by the consumer, the Licensee after going through CPL bifurcated the said bill in 32 months & issued bill of Rs.43,410/- in the month of Jan.2016. The Licensee issued bills to the consumer during the period Jan.2013 to Aug.2015 on average basis. Consumption pattern of the consumer from Sept.2015 to March-2016 is 200 units per month.
- 5) During the course of final hearing on 19.8.2016 both the parties arrived at the settlement. The consumer submitted an application mentioning terms of settlement. The Licensee gave no objection for the terms of said settlement. The consumer is ready to deposit the bill amount in lumpsum if the Licensee deducted DPC & Interest and making it limited only for 24 months preceeding to Aug.2015 by way of revised bill. The terms of settlement are as under.

- i) याकामी आज दि.१९.८.२०१६ रोजी ग्राहक तक्रार निवारण मंच यांचेसमोर सुनावणी झाली. सदर सुनावणीमध्ये दोन्हीही पक्षकारांनी आपली बाजू मांडली. परवानाधारक कंपनीने ग्राहकाला माहे जानेवारी २०१३ ते ऑगस्ट २०१५ या कालावधीमधील संचित ५८३८ संचित युनिटचे रु.८६,५३०/- चे बिल देण्यात आलेले आहे. व त्यानंतर ग्राहकाचे तक्रारीनुसार सदरचे बिल विभागणीकरून स्लॅब बेनिफिटचा फायदा देऊन सदरचे बिल रु.४३,४१०/- देण्यात आले परंतु सदरचा कालावधी हा जानेवारी २०१३ ते ऑगस्ट-२०१५ असा ३१ महिन्यांचा असून विद्युत कायदा २००३ च्या कलम ५६ प्रमाणे ग्राहक सदरचे बिल २४ महिन्याच्या कालावधीपर्यंतचे भरण्यास तयार आहे तथापी त्या बिलामध्ये -- १) डि.पी.सी. व

व्याज लावण्यात येऊ नये, २) ऑक्टो.२०१५ चे दोन महिन्यात विभागणी करावी. सदरचे बिल वरीलप्रमाणे दुरुस्त करून दिल्यास ग्राहक ते बिल भरण्यासाठी हप्त्यांची मागणी करणार नाही व एकरकमी भरण्यास तयार आहे हे ग्राहकास मान्य व कबूल आहे.

ii) वरीलप्रमाणे कंपनीच्या नियमाप्रमाणे बिल दुरुस्त केले जाईल.

परवानाधारक कंपनी

6) Hence we proceed to pass following order.

ORDER

1. Grievance of the consumer is allowed as per terms of compromise.
2. The Licensee to issue revised bill to the consumer as per terms of compromise mentioned in Para no.5 above.
3. The Licensee to report compliance within one month from the date of receipt of this order.

Delivered on: - 03.09.2016

Sd/-	Sd/-	Sd/-
S.S.PATHAK	B.S.Savant	S.N.Shelke
Member	Member/Secretary	Chairperson
CGRF:PZ:PUNE	CGRF:PZ:PUNE	CGRF:PZ:PUNE

Note :- The consumer if not satisfied may filed representation against this order before the Hon.' ble Ombudsman within 60 days from the date of this order at the following address.

Office of the Ombudsman,
Maharashtra Electricity Regulatory Commission,
606/608, Keshav Bldg.,
Bandra Kurla Complex,
Bandra (E), Mumbai-51.