

**CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L., PUNE ZONE, PUNE**

Case No. 26/2017

Date of Grievance : 10.01.2017

Date of Registration: 01.03.2017

Date of Order : 09.03.2017

In the matter of refund of security deposit alongwith SOP Compensation.

M/s. Indus Towers Limited,
2010, E-Core, 2nd floor,
Marvel Edge, Vimanagar,
Pune - 411014.

Complainant
(Herein after referred to as Consumer)

Versus

The Executive Engineer,
M.S.E.D.C.L.,
Parvati Division,
Pune.

Respondent
(Herein after referred to as Licensee)

Quorum

Chairperson
Member Secretary
Member

Mr. S.N.Shelke
Mrs. B.S.Savant
Mr. S.S.Pathak

Appearance

For Consumer

Mr.Sachin Mahangade
Mr.D.S.Talware (Representative)

For Respondent

Mr.D.A.Jadhav,Dy.Manager,Parvati Dn.
Mr.P.S.Dhumal,A.A.Parvati Dn.

- 1) The Consumer has filed present Grievance application under regulation No. 6.4 of the MERC (CGRF & E.O.) Regulations, 2006.
- 2) The present consumer had filed grievance before IGRC, Rastapeth Urban Circle on 19.9.2016. But the IGRC did not decide the said grievance within

stipulated period of two months, therefore the consumer filed grievance before this forum on 10.1.2017.

- 3) The papers containing the above grievance were sent by the Forum to the The Executive Engineer, M.S.E.D.C.L.,Padmavati Division, Pune vide letter no. EE/CGRF/PZ/Notice/05 of 2017/15 dtd.09.01.2017. Accordingly the Distribution Licensee i.e. MSEDCL filed its reply on 04.02.2017.
- 4) We heard both sides at length and gone through the contentions of the consumer and reply of the respondent and the documents placed on record by the parties.
- 5) Facts giving rise to the grievance are stated as under :

The consumer M/s. Indus Towers Ltd. having consumer No.160240478673 with connected load 07.00 KW was connected on 20.08.2007 in the tariff category LT-V B II. The said consumer surrendered the connection since its business at the said location was stopped. Then the consumer applied alongwith required documents for refund of security deposit of Rs.7030/- on 16.06.2015 to the S.D.O Swargate. However the Licensee did not give any reply despite no any compliance was pending on the part of consumer. Thereafter the consumer approached to the IGRC for refund of security deposit vide complaint dated 19.09.2016. The IGRC failed to decide the said grievance within stipulated period. Therefore the consumer approached to Forum with this grievance for refund of security deposit with SOP compensation as per rules.

- 6) The consumer representative Mr.D.S.Talware, submitted that the above named consumer having consumer No. 160240478673 has surrendered the connection & then applied for refund of security deposit of Rs.7030/- on 16.06.2015. However the Licensee did not give any reply or taken any action for refund of S.D. Thereafter the consumer approached to the IGRC with complaint for refund of S.D. on 19.09.2016. However the IGRC failed to decide the grievance within stipulated time. Therefore the consumer filed this grievance before the Forum against the Licensee for claiming

refund of S.D. alongwith interest & SOP compensation for delay in refund of S.D. The consumer did not get refund of S.D.till date. Therefore Mr.Talware submits that the grievance be allowed with cost.

- 7) On the other hand Mr.D.A.Jadhav, F&A , Parvati Dn. submitted that the cheque bearing no. 043234 of Rs.7030/- dated 20.9.2016 towards refund of S.D. was sent to the consumer. Therefore the grievance be disposed of.
- 8) In view of the fact cheque No. 0432034 of Rs.7030/- dated 20.9.2016 towards refund of security deposit has already been sent to the consumer, the grievance is liable to be disposed of. Hence the order

ORDER

Amount of security deposit of Rs.7030/- has already been refunded, the grievance stands disposed of accordingly.

Delivered on: - 09.03.2017

Sd/-
S.S.Pathak
Member
CGRF:PZ: PUNE

Sd/-
B.S.Savant
Member/Secretary
CGRF:PZ: PUNE

Sd/-
S.N.Shelke
Chairperson
CGRF:PZ:PUNE

Note: - The consumer if not satisfied may filed representation against this order before the Hon'ble Ombudsman within 60 days from the date of this order at the following address.

Office of the Ombudsman,
Maharashtra Electricity Regulatory Commission,
606/608, Keshav Bldg.,
Bandra Kurla Complex, Bandra (E), Mumbai-51.