



CONSUMER GRIEVANCE REDRESSAL FORUM

M.S.E.D.C.L., PUNE ZONE, PUNE

Case No.01/2015

Date of Grievance : 05.01.2015

Date of Order : 16.02.2015

In the matter of exorbitant billing & compensation.

Mr.Mohan Balwant Shelar ,
Ashirwad, S.No95/2,
Alandi Road, Metal Cornor,
Pune.

Complainant

(Herein after referred to as Consumer)

Versus

Executive Engineer,
M.S.E.D.C.L.,
Nagarroad Division,
Pune.

Respondent

(Herein after referred to as Licensee)

Quorum

Chair person
Member Secretary
Member

Mr. S.N.Shelke
Mr. Y. M.Kamble
Mr.Suryakant Pathak

Appearance

For Consumer

Mr.Mohan Balwant Shelar

Mr.Arvind Balwant Shelar

For Respondent

**Shri. G.M.Kadale , Executive
Engineer, Parvati Dn.**

**Shri.Sanjay G.Ghodake, Addl.Ex.Engr.
Vishtrantawadi S/Dn.**

- 1) The Consumer has filed present Grievance application under regulation no. 6.4 of the MERC (CGRF & E.O.) Regulations 2006. Hereinafter referred to as the Regulations.
- 2) Being aggrieved and dissatisfied by the order dated 13.11.2014 passed by IGRC Rastapeth Urban Circle, Pune thereby denying to give compensation as per MERC (S.O.P., period for giving supply & determination of compensation) Regulations-2005.
- 3) The papers containing the above grievance were sent by the Forum to the Executive Engineer, M.S.E.D.C.L., Nagar Road Division, Pune vide letter no. EE/CGRF/PZ/Notice/01 of 2015/09 dtd.06.01.2015. Accordingly the Distribution Licensee MSEDCL filed its reply on 20.01.2015.
- 4) We have gone through the grievance, say filed by Licensee & perusal of documents. Following factual aspects were disclosed.
 - I) The consumer power supply was released vide consumer No.170011387414/PC-4 since 1.1.1979.
 - II) Consumers installation meter bearing no. is 74/00042240
 - III) Licensee has not issued energy bills to the consumer regularly.
 - IV) The bill was issued to consumer on average basis.
 - V) Consumer was arrears of bills from July 2009 to Dec.2009 amounting to Rs.50,409.69/-.
 - VI) Supply of above mentioned connection was disconnected from Jan.2010 due to nonpayment of arrears of bills.
 - VII) The Licensee could not made P.D. due to meter was inside the door.
 - VIII) The Section Engineer of Vishrantwadi Sub/dn. made spot inspection on 8.01.2014 & it was noticed that the above mentioned meter was recorded the consumption of consumer & meter reading appeared thereon as 20915.
 - IX) Since the supply was continued used by the consumer physically, the bill of Rs.1,12,020/- for 14167 units for the period from Jan.-2010 to Dec.2013 was issued to consumer by the Licensee.

- X) The Licensee accordingly fed the meter reading of 20915 to IT & bill amount is generated in the computer system.
- XI) Thereafter Licensee has been issuing regular bills to said consumer from March-2014.
- 5) Consumer Mr.Mohan Balwant Shelar & his brother namely Mr.Arvind Balwant Shelar, were present at the time of final hearing on 11.2.2015. Similarly on behalf of Licensee Mr.G.M.Kadale, Exe.Engineer, Nagar-road Dn.,& Mr.Sanjay G.Ghodake, Addl.Ex.Engineer, Vishrantwadi Sub/dn. Were present at the time of final hearing. Both the parties arrived at settlement. They filed joint pursis containing the terms of settlement. The said terms of settlement are reproduced as under.

Terms of settlement

1. Consumer bill as per reading during spot inspection as on 8.1.2014 is of 20915 units of meter Sr.No.42240 as available.
 2. MSEDCL to check & confirm the records as on the date of installation of meter Sr.No.42241 from the F-1 Register & replacement of meter register.
 3. MSEDCL is to calculate per month consumption from the date of installation of meter Sr.No.42240 upto 8.1.2014.
 4. MSEDCL to issue revised bill as per tariff applicable time to time, by considering the final reading of 20915 as mentioned in the above terms.
 5. MSEDCL not to charge DPC & interest on revised energy bill.
 6. MSEDCL to adjust the bills paid by the consumer during above mentioned period against energy bill.
 7. MSEDCL is to give 12 equal installments for paying revised bill.
 8. Consumer is not claiming any compensation.
- 6) In view of above mentioned terms of settlement we pass following order.
- Hence the order -

ORDER

- 1) Grievance of the consumer stands allowed in terms of settlement as mentioned in Para No.5 of this judgment.
- 2) The Licensee to issue revised bill to the consumer as per settlement.
- 3) The Licensee to issue the revise bill based on the date of replacement of meters (Check from the F-1 register) and replacement of meter register & calculate the per month consumption & receive the bill as per applicable tariff time to time.
- 4) The Licensee to adjust energy bills paid by the consumer in the revised bill.
- 5) Consumer to deposit amount of revised bill in 24 equal installments with energy bill of respective month etc.
- 6) No order as to cost.

Delivered on :- 16/02/15

Y.M.Kamble
Member/Secretary
CGRF:PZ:PUNE

Suryakant Pathak
Member
CGRF:PZ:PUNE

S.N.Shelke
Chairperson
CGRF:PZ:PUNE