

**CONSUMER GRIEVANCE REDRESSAL FORUM  
M.S.E.D.C.L., PUNE ZONE, PUNE**

**Case No. 16/2017**

**Date of Grievance : 10.01.2017**

**Date of Registration: 01.03.2017**

**Date of Order : 09.03.2017**

In the matter of refund of security deposit alongwith SOP Compensation.

M/s. Indus Towers Limited,  
2010, E-Core, 2<sup>nd</sup> floor,  
Marvel Edge, Vimanagar,  
Pune - 411014.

**Complainant**  
(Herein after referred to as Consumer)

**Versus**

The Executive Engineer,  
M.S.E.D.C.L.,  
Bhosari Division,  
Pune.

**Respondent**  
(Herein after referred to as Licensee)

**Quorum**

**Chairperson**  
**Member Secretary**  
**Member**

**Mr. S.N.Shelke**  
**Mrs. B.S.Savant**  
**Mr. S.S.Pathak**

**Appearance**

**For Consumer**

Mr.Sachin Mahangade  
Mr.D.S.Talware (Representative)

**For Respondent**

**Mr.Shinde, Ex.Engineer,Bhosari Dn.**

- 1) The Consumer has filed present Grievance application under regulation No. 6.4 of the MERC (CGRF & E.O.) Regulations, 2006.
- 2) The present consumer had filed grievance before IGRC, Ganeshkhind Urban Circle on 17.9.2016. But the IGRC did not decide the said grievance within stipulated period of two months, therefore the consumer filed grievance before this forum on 10.1.2017.

- 3) The papers containing the above grievance were sent by the Forum to the The Executive Engineer, M.S.E.D.C.L.,Pimpri Division, Pune vide letter no. EE/CGRF/PZ/Notice/04 of 2017/14 dtd.11.01.2017. Accordingly the Distribution Licensee i.e. MSEDCL filed its reply on 01.02.2017.
- 4) We heard both sides at length and gone through the contentions of the consumer and reply of the respondent and the documents placed on record by the parties.
- 5) Facts giving rise to the grievance are stated as under :

The consumer M/s. Indus Towers Ltd. having consumer No.170147163943 with connected load 34.00 KW was connected on 01.06.2002 in the tariff category LT-V B II. The said consumer surrendered the connection since its business at the said location was stopped. Then the consumer applied alongwith required documents for refund of security deposit of Rs.17570/- on 29.06.2015 to the S.D.O Bhosari-I. However the Licensee did not give any reply despite no any compliance was pending on the part of consumer. Thereafter the consumer approached to the IGRC for refund of security deposit vide complaint dated 17.09.2016. The IGRC failed to decide the said grievance within stipulated period. Therefore the consumer approached to Forum with this grievance for refund of security deposit with SOP compensation as per rules.
- 6) The consumer representative Mr.D.S.Talware, submitted that the above named consumer having consumer No. 170174163943 has surrendered the connection & then applied for refund of security deposit of Rs.17570/- on 29.06.2015. However the Licensee did not give any reply or taken any action for refund of S.D. Thereafter the consumer approached to the IGRC with complaint for refund of S.D. on 17.09.2016. However the IGRC failed to decide the grievance within stipulated time. Therefore the consumer filed this grievance before the Forum against the Licensee for claiming refund of S.D. alongwith interest & SOP compensation for delay in refund

of S.D. The consumer did not get refund of S.D.till date. Therefore Mr.Talware submits that the grievance be allowed with cost.

- 7) On the other hand Mr.Shinde, Ex.Engineer, Bhosari Dn. submitted that on verification, it was noticed that the said consumer is live. Therefore no any question arises for refund of S.D. Hence the said grievance be dismissed with cost.
- 8) On perusal of documents & bill of the said consumer for the month of Feb.2017 it is seen that the said consumer (170147163943) is live & consumed electricity 8766 KWH for the month of Feb.2017. Therefore no any question arises for refund of S.D. The grievance is liable to be dismissed.

Hence we proceed to pass following order.

### **ORDER**

The grievance of the consumer stands dismissed with cost.

Delivered on: - 09.03.2017

**Sd/-**  
**S.S.Pathak**  
Member  
CGRF:PZ: PUNE

**Sd/-**  
**B.S.Savant**  
Member/Secretary  
CGRF:PZ: PUNE

**Sd/-**  
**S.N.Shelke**  
Chairperson  
CGRF:PZ:PUNE

Note: - The consumer if not satisfied may filed representation against this order before the Hon'ble Ombudsman within 60 days from the date of this order at the following address.

Office of the Ombudsman,  
Maharashtra Electricity Regulatory Commission,  
606/608, Keshav Bldg.,  
Bandra Kurla Complex,  
Bandra (E), Mumbai-51.