

xkgd xklgk.ks fuokj .k ep

fo| r dk; nk] 2003 vrxr dye 42 1/5 1/2 vUo; s LFkfi r 1/2
egkj kV^ jkT; fo| r forj.k da uh 1/e; khhr 1/2
ifjemy] ukf'kd

nj/ouh Ø-% 0253&6526484
QDI 0253&2591031

xkgd xklgk.ks fuokj .k ep
; kps dk; ky;] [kjcnk i kdZ
ifgyk etyk] 115 rs 117]
} kj dk] ukf'kd 422011-

#####

t k-Ø% | -l -@xtxkfue@uki @uk-xt-ea@pkn-fo--@423@06&14@ @ fnukad &

1/4 jft Vj i kp Onkjs 1/2

Xk&gk.ks nk[ky fnukad % 07@05@14

fudky fnukad % 05@08@14

ifr]

1 1/2 Jh- t; r 'kdjyky eFkk]
eqi ks fi i Gxkø/cl or 1/2
ft Ygk ukf'kd

} rØkjnkj

2 1/2 ukMy vf/kdkjh
e-jk-fot forj.k da uh 1/e; kZ 1/2
xkeh.k eMy dk; ky;] fo| r
Hkou] ukf'kd jkM 422101

} oht forj.k da uh

3 1/2 dk; Zdkjh vfHk; ark]
e-jk-fot forj.k da uh 1/e; kZ 1/2
foHkkfx; dk; ky;]
pknoM

fu.kZ i =

Jh- t; r 'kdjyky eFkk fi i Gxkø cl or ft Ygk ukf'kd ; kauh
xkgd xk&gk.ks fuokj.k epkdMs vrxr rØkj fuokj.k d{k] ukf'kd
xkeh.k eMy ; kP; k dkedktkckcr vtZ l knj dsk vks ; k fo'k; h
egkj kV^ jkT; fo| r forj.k da uhP; k vrxr xkgd rØkj fuokj.k
l ferhdMs rØkj nk[ky dsh- vrxr xkgd rØkj fuokj.k l ferh
dMq foghr dkyko/khr dks krgh mRrj i klr u >kY; kus vki ys xklgk.ks
R; kauh vuq ph ^v* e/; s epkdMs l knj dsysrs epkdMs Øekad 78
vUo; s fn- 07@05@2014 jksth ukno.; kr vkys

epkP; k v/; {kkps o l nL; kps in fjDr vl Y; kus gs i d j . k
l pko. khI ?krk vkys ukgh- uohu v/; {kkph fu; Ørh >KY; kurj o
R; kauh inHkkj /kkj. k dY; koj epkph ifgyh cBd yxp fn-
09@06@2014 jksth ?ks; kr vkyh- ; k ijhfLFkrheGs ; k i d j . kkr egjkV^a
fo| r fu; ked vk; ksx ½xkgd xkkgk. ks fuokj. k ep o fo| r ykdi ky½
fofu; e 2006 e/khy fu; e Ø- 6-18 P; k vutk kus ; k xkkgk. ; kl ca/kh
fu. kZ i klr fnukadki kl u nku efgU; kP; k vkr ep now 'kdysy ukgh] gh
ckc ; Fks ueq dj. ; kr ; r vkgs epkP; k l nL; kps in v|ki gh fjDr
vkgs

epkP; k fn- 09@06@2014 P; k cBdhr gs i d j . k l pko. khI ?ks ; kpk
fu. kZ ?ks ; kr vkyk- xkkgk. ks vt kph l pko. kh epkP; k dk; kZy; kr fn-
25@06@2012 jksth l dkGh 11-30 oktrk fuf' pr dj. ; kr vkyh- ; k
l ca/kph l puk rØkjnkj xkgd o forj. k dā uhp; k l ca/kr vf/kdkU; kauk
fn- 10@06@2014 jksthP; k i =kUo; s ns ; kr vkyh- ; kp i =kl kcr rØkj
vt kph ir ukMy vf/kdkjh] xkeh. k eMG dk; kZy;] ukf' kdjKM o
dk; bkjh vfHk; rk] pknOM ; kauk now rØkj vt kUq kj eġ fugk;
vfHki k; 15 fnol kr epk dMs l knj dj. ; kckcr o R; kph ir xkgdkyk
i k gk pfo. ; kckcr l ġpr dj. ; kr vkys

l pko. khI fo| r forj. k dā uhrQZ ukMy vf/kdkjh ch- , u- l kor]
l gk; d vfHk; rk Jh- vkj- , e- i kVhy] foHkfx; ys[kki ky l ks vkj- Mh-
l kri r] l gk; d ys[kki ky Jh- , l -th- > j d j rj rØkjnkj Jh-t; r
'kdjyky eġkk gs Lor% mi fLFkr gkrs

rØkjnkj kps Eg. k. ks %

- 1- rØkjnkj gs egkforj. k dā uhps oš fDr d xkgd vkgp i j r q LFkkfud
l LFkrhy ernkj] ukxjhd vl Y; keGs LVHvykbM] l kozt fud
i k. kh i ġoBk ; kPkk fot i ġoBk ek/; ek} kjs egkforj. k dā uhp; k vl . kk&; k
yk[kks xkgdki sdh , d xkgd vkgs o R; keGs R; kps xk&gk. ks gs
oš fDr d ul u 0; ki d vkgs
- 2- xk&gk. ks xkgdkP; k n^aVhdku kr u egRokps vkgp i j r q egkforj. k
dā uhp; k vl ġ ; vf/kdkjh o deġkj h ; kpkgh =kl] oG] i S k okpo. kkjs
vkgs
- 3- egjkV^a fo| r fu; ked vk; ksx ½xkgd xk&gk. ks fuokj. k ep o fo| r
ykdi ky½ fofu; e 2006 0; k[; k ½3½

^xk&gk. ks Eg. kts , [kk|k forj. k ijokus/kkj dkus ijokuk d=kM]
dj k j kUo; s fdok vk; ksx kus fofufnV d yY; k oht i ġoBk
l ġgr[kkyhy fdok forj. k ijokus/kkd kP; k dkexhj hP; k ekudkP; k
l nHkk r i kj i kM. ; kl kBh fLodkj yY; k dkexhj hpk nt k] Lo#i rh
i kj i kM. ; kph i/nr] ; ke/khy dks krkgh nkk vi w k r k] =ġh fdok
vi ġi . kk] T; kr brj ckchj k c j p ½½ thokyk fdok ekyeRsyk
/kksdk B# 'kd. kk&; k forj. k ; æ. kph l ġf{kr rk vkf. k ½½

vk; kxkP; k dks kR; kgh vknš kKps ikyu u dj. ks fdøk R; k vutkækus
 djko; kph dks krhgh dk; bkgh] th ep fdøk fo|r ykdi kykP; k]
 t l s vl sy rl j] vf/kdkj {ks=kr ; r vl sy] R; k ckcrps xk&gk. ks
 ; kpk l ekos k gkrks

xk&gk. ks ojhyuđ kj xk&gk. ks vl Y; keGs epkl nk[ky d#u
 l pko. khph l rkh feGkoh o l æf/krkuk ; k& ; vknš k 0gkor] gh
 i kFkLuk-

- 4- l u 2008 ikl p rØkjnkj gs oht xkgd ifrfu/kh Eg. kpu ukf' kd
 ifjeMGkr fo'ksr% fi ä Gxkø cl or ijhl jkr dke djhr vkgs
 xkgdkP; k rØkj h l eL; k ¼ jokr hph 1&2 o'kZ oxGrk½ LFkkfud
 i krGhojp l kMo. ; kpk R; kpk iz Ru vl rks feG. kkh Hkji kbz gh ckc
 ng ; e vkgs R; kpdMpu dkgh vMp. khp; k vioknkRed ijhfLFkrhrp
 vrxr rØkj d{kdkMs rØkj h nk[ky dš; k tkrkr o xkgd
 epkdMs vxnh vfuok; l v' khp izdj. ks nk[ky dj. ; kpk iz kl
 vl rks
- 5- xkgdkP; k rØkj h] l eL; kps dk; nk o fu; ekuđ kj fuokj. kkl kBh
 fi ä Gxkø cl or l g brj vud mi foHkkxkdMpu R; kuk vfr' k;
 l dkj kRed ifrl kn feGkyysk vkgs
- 6- ukØgæj 2013 e/; s vud efgU; kurj ukf' kd xkeh. k eMGkrhy
 vrxr rØkj fuokj. k d{kdkMs dkgh rØkj h nk[ky dš; k-
 feGkyš; k ifrl knkeGs rØkj fuokj. k d{kKps ukø rØkj fuekZ k d{k
 vl s cnys rj ukghuk v' kh 'kædk vkyh-
- 7- Ekk- vf/k{k d vfHk; ark ukxkea o ek- eđ ; vfHk; ark uki ; kP; kdMs
 fn- 25@03@14 jft- i kLvkus rØkj dšsyh vkgs vkt i korks
 dks kkdMpu gh dkgh ifrl kn] i kp feGkyssy ukgh-
- 8- vrxr rØkj fuokj. k d{kdkMs nk[ky dšš; k rØkj hpk ri' khy
 [kkyhyi æk. k%

<ul style="list-style-type: none"> • Jh- , e- l h- e fkk xk-Ø-073030018416 • Jh- Nxuyky uđul Ą k ckQuk Xkk-Ø-073030002072- • Jh- i æk' k ckcjko ok?k xk-da 073030072836 	fn- 16@11@2013 jkst h ; k 3 xkgdkP; k {k ueŋ; krhy rØkj h xkgdkP; k ifrKki = kl g xkgdkP; k l ghus bæesy Onkjs nk[ky dš; k-	fn- 04@12@2013 jkst h ; k 3 xkgdkP; k {k ueŋ; krhy rØkj hpk eGi r h ¼Hard Copies) eMy dk; kšy; kr By Hand nk[ky dš; k-
<ul style="list-style-type: none"> • Jh- l kxjey nohp n cæ xk-da 073030033431 • Jh- dkrhyky ykyp n yks-k xk-da 073030036290 	fn- 28@11@2013 jkst h ; k 2 xkgdkP; k {k ueŋ; krhy rØkj h ekÖ; k l ghus bæesy Onkjs nk[ky dš; k-	fn- 04@12@2013 jkst h ; k 2 xkgdkP; k {k ueŋ; krhy rØkj hP; k eGi r h ¼Hard Copies) o oxG; k i kuko j xkgdkps ifrKki = o ifrfu/kh ue. kpi = xkgdkP; k l ghus eMy dk; kšy; kr By hand nk[ky dš; k-

- 9- Okjhy 5 xkgdkauk R; kP; k {k uef; krhy rØkjhøj I uko.khl kBh fn-03@01@2014 jksth eMy dk; kÿ; kr mi fLFkr jkg.; kl kBh i kSV i=kOnkjs I puk fnY; k-
- 10-fn- 03@01@2014 jksth I uko.khl kBh xkgdkrQz rdkjnkj o xkgd oGøj mi fLFkr gkrs ijarq vrfu d{kkps v/; {kkauh , dkgh xkgdkl] i frfu/khl I uko.kh jnn- gskæker dks krhgh i pZ puk QksuOnkjÿ , I - , e-, I - Onkjÿ bÿsyOnkjs mi foHkkxkdMpu fujki k} kjs ns ; kps d'V ?krys ukgh o mi foHkkx dk; kÿ; kl gh I puk ns ; kph R; kauk xjt u okVY; kus mi foHkkxkdMpu I gk; d ys[kki kygh mi fLFkr gkrs
- 11-vrfu d{kkP; k ; k ci okbz oRrhur rØkjkj 0; fFkr >kY; keGs i q-s I uko.khl kBh Lor% gtj jkg.kkj ul Y; kph I æa'khr vf/kdk&; kauk dYi uk fnyh-
- 12- fn 07@01@2014 jksth vrfu d{kkps v/; {kkauh R; kauk , I -, e-, I - Onkjs xkgdkP; k rØkj fuokj.kkl kBh I gdk; Z dj.; kæker dGoys o I uko.kh fn- 10@01@2014 jksth BoY; kP; k i=kP; k LdWiarh R; kP; k bÿsyoj i kBoY; k-
- 13- xkgdkP; k rØkj fuokj.kkl kBh I gdk; Z Eg.kpu vl ysyh dkxni =s o xkgdkP; k ekx.; kæker mi foHkkxkus dsyys h dk; bkgh o xkgdkP; k ekx.; kæker d{kkdMpu vi{kk] vkns k b- cker rDrk bÿsyOnkjs vrfu d{kkdMs nk[ky dsk-
- 14- vrfud{kkus I uko.kh fn- 10@01@2014 jksth BoY; kph I puk xkgdkauk I uko.khP; k fno'khp Eg.kts fn- 10@01@2014 jksth i kSVi=kOnkjs i kBoY; k R; keGs I uko.khl kBh dks khgh xkgd gtj jkg.ks v'kD; p vl .kkj-
- 15- Jh- Nxuyky uul [k ckQuk Onkj k Jh- 'ksys kærkkj ckQuk xkgd Øekad 073030002072 ; k xkgdkP; k fu.kz k 0; frfjDr brj xkgdkP; k ckerhr fnysys fu.kz ; kP; krhy =hæker i q-s fuonu fnys vkgs
- 16- Jh- , e- I h- eFkk xk-da 073030018416 ; k xkgdkP; k fu.kz kr % Ekfl d ehVj jhMhæ ?ks ; kr ejkfodæ us I or =h dsyys vkgs gs ekU; d#u xkgdkph Hkj i kbækerP; k ekx.khæker dkghgh Hkk"; dsyys ukgh o Hkj i kbæker dks krkgh Li"V vkns k o dkj.kehek k u nrk Hkj i kbZ ukdkjysy vkgs
- 17- Jh- izdk'k ckajko ok?k] xk-da ihMh 073030072836 ; k xkgdkP; k fu.kz kr % gk xkgd Fkdckdh vl Y; keGs uOgs rj R; kP; k tKM.khps vt kOnkjs [kkrs cn dj.; kph ekx.kh d#u Qk; uy ihMh fcy Hk#u ihMh >kysy vkgs R; keGs R; kph [kkrs cn dj.; kph foghr enr vl k vtZ vkY; kiki pu 30 fnol vkgs rlp ek- vk; ksxkps I j {kk vukerhojhy 0; kt nj funi k gs ykbDg xkgdkæker vkgr-

18-ek= vrfu d{kkps v/; {kkauk FkdckdheGs i hMh >kysyk xtkgd o vt kOnkjs [kkrs cn dj.; kph ekx.kh d#u Qk; uy i hMh fcy Hk#u i hMh >kysyk xtkgd ; krhy Qjd l etysyk fnl r ukgh-

19-; k xtkgdkus drhekudkOnkjs gks kk&; k Hkji kbph ekx.kh dsysyh vkgs ek= l j {kk vuker ijr dj.; kckcr foyc =v/h >kysyh vkgs ekU; d#ugh Hkji kbckcrP; k ekx.khckcr dkghgh Hkk"; dsysys ukgh o fu.kz gh fnysyk ukgh-

20-Jh- l kxjey nohpn ce xk-da i hMh 073030033431 Com/Single Phase

21- Jh- dkrhyky yksk Onkjk , l -Vh-l kuh xk-da i hMh 073030026290 Resi/Single Phase ; k xtkgdKp; k ckrhr ---

rØkj nk[ky dY; kurj] xtkgdkus ifrKki = o ifrfu/kh ue.kdi = l ghus nk[ky dY; kurj o rØkjhp; k l pko.khl kBh , l -, e-, l - Onkjs o bÿsyus o xtkgdauk nkunk i =] l puk fnY; kurj l ekjs 90&100 fnol kurj vrfu d{kkps v/; {kkauk l k{kkRdkj >kyk dh rØkj foghr {k uev; kr ukgh- R; keGs l k/kh rØkj l etu fo'kk y{k noup vfrty n Eg.kts l ekjs 90&100 fnol kurj rØkj hps fuokj.k djrkauk xtkgdauh dsyY; k ekx.khuq kj R; kP; k ejkfofodæ dMs tek vl yY; k jdek ijr dj.; kckcr dks krgh Hkk"; u djrk xtkgdaukp uOgs rj mi foHkkx] foHkkxkrhy vf/kdkjh&depkjh ; kaukgh l Hkækr i kMys vkgs o vud idj.kkrhy ek- ep] ek- ykdiky rFkk ek- l okPp U; k; ky; ; kP; k funk k] ekxh' kukojojo/k fQjo.; kps dR; dsys vkgs

Omb-order 34/2006

--- But for this error, his grievance would have been considered on merits under the Regulations. In the view of these facts and circumstances, I am inclined to considered the matter on its merit instead of going into more technicalities of the Regulations as elaborate ababoratc above.

Also, it would be great help to reiterate what the Apex Court has observed while delivering the judgement in Civil Appeal No. 9927 of 1996 between the State of Karnataka V/s. Vishwabharathi House Building Co-operative Society & Ors under the consumer protection Act. 1986.

"This Court in a large number of decisions considered the purport and object of the said Act. By reason of the said statute , quasi judicial authorities have been created at the District, State and the Central level, so as to enable the consumer to ventilate his grievance before a Forum where justice can be done without any procedural wrangles and hyper technicalities".

vrfu d{kkP; k fu. kž kps voykdu djrk [kkyhy fu"d'kz fu?krkr %

- vrfud{kkus l ol fu. kž foghr enr myVµ 1 rs 2 efgus foyckus fnysys vkgr-
- vrfud{kkph l ferh QDr v/; {kkph vkgs l ferhr brj vko' ; d tk.kdkj] l Yykxkj t l s mi 0; oLFkki d] iæ[k fyihd b- pk l ekoš k ukgh-
- vrfud{k l ferhP; k v/; {kkuk oht dk; nk] fofu; e o ek- vk; kx] ek- ykdiky ek- ep b-P; k fofu/k idj.kkrhy vknš k] ekxh' kž ; kps i j d s Kku vl ysys fnl r ukgh- ½d'rhhph ekud] Hkj i kbšps fu' phrhj.k ½ fofu; e 2005 ps dye 12- 1 ; k dyekps o ; ki ohz xkxkfue@uki@ukxte@ekys' krxt fo- 261@78 fn- 01 Qc 12 ; k idj.kkr ek- epkus fnys; k funš kps mYyžku >kysys vkgs
- vrfud{k v/; k{kkpk xtgdkdMs c?k.; kpk] okx.; kpk nVhdku i pžgnfkr o dyfkr vkgs
- vrfud{kkus xtgdkP; k rØkjhrhy ekx.; koj enš n fu. kž ns ks c/kudkj d @ viškhr vl rkuk vrfu d{kkus rØkjhrhy ekx.; koj dks krkgh fu. kž u fnY; kešs xtgdkuk xtgd epkdMs tk.; kl Hkkx i kMµ U; k; kl kBh xtgdkps ekufi d o vkfFkd upi ku gks kkj vkgs o i ; kž kus forj.k dā uhP; k vf/kdk&; koj ns[khy dkepk ckst k ok<µ] epkdMs mi fLFkr jkg.; kl kBh oG o i š k [kpž djkok ykx.kkj vkgs
- vrfud{k l ferhps v/; {kkP; k cst cknkj dk; i/nrhešs xtgdkpk egkforj.kkP; k fu. kž kckr o brj dkjHkkjk ckr l ā k; cGkoµ vf/kd vf/kdkjh] depk&; koj vuk0' ; d dkepk ckst kgh ok<rk] R; kr l okpkp oG] i š k] Je [kpž gkrks
- brj xtgdkP; k ckrhrgh vrfud{kkus fnys; k fu. kž kps voykdu dš; kl fu. kž kr vud =v/; k vl rhy ; kph eyk [kk=h vkgs

22- Jh- l ehj 'ka[k ; k xtgdkph {k uep; krhy rØkj vrfu d{kkdMs fn- 07@03@2014 jkst h nk[ky dsh- vkt i korks vrfu d{kkdMµ dkghgh , d l µuk] i=] Oku ukgh- foHkkx] mi foHkkxkl ns[khy xtgdkP; k rØkjhph ir 29@04@14 jkst h Eg.kts rčcy 50 fnol kauh i fkr dsys vkgs tks vrfu d{k egkforj.kps depkj h vf/kdkjh ; kdk l gdk; l djr ukgh- R; kP; kdMµ xtgdkP; k rØkjhps ; kx; fuokj.k gks ; kph vk'kk deh-

xtgdkP; k ekx.; k %

1- vrfu d{kkus fu. kž 'kD; rks yodjkr yodj [kor] foghr enrhps Hkku Bkos

2- vrfud{kkph l ferh f=l nL; h; vl koh- l ferhr tk.kdkj] l Yykxkj t l s mi 0; oLFkki d] iæ[k fyihd b- pk l ekoš k vl kok-

forj.k dā uhp ckt %

forj.k dā uhp; k orhus dk; ždkjh vfhk; ark pkanom ; kauh i = fnukad 23@06@14 }kjs fnysyk vgoky] ukMy vf/kdkjh ; kps epkyk fnsys i = fnukad 24@06@2014] l h-i h-, y-P; k uknh o brj i=0; ogkj epkiqs l knj d syk- vkiyh cktw ekMrkauk forj.k dā uhp; k ifrfu/khauh ifriknu dys dh

- 1- Jh- , e- l h- e fkk xk- da 073030018416 vrxr rØkj fuokj.k d{kkus fnyš; k fu.kž kuđ kj l nj xtgdkps feVj gs an ?k/ke/; s vkr vkgs R; keGs c&; kps oGk Locked Inaccess ph fcys xtgdkl xsyh vkgs rjh xtgdkps feVj okpu ?krk ; kos ; kl kBh feVj ckgj cl fo. ; kr vkys vkgs
- 2- Jh- Nxuyky ušul [kyky ckQ.kk xk-da 073030002072 vrxr rØkj fuokj.k d{kkps fu.kž kuđ kj 10 efg.; kl kBh #- 200@& i ek.ks , dqk #-2000@& feVj fjMhax , tUl hP; k fcyke/kpu ol y d#u xtgdkps oht nš dkr l ek; kst hr ½deh½ dj. ; kr ; bšy-
- 3- Jh- i žk'k ckcjko ok?k] ¼ hMh½ xk-da 073030072836 vrxr rØkj fuokj.k d{kkps fu.kž kuđ kj l nj xtgdkpk l j{kk vuker jDde #- 1000@& pš da 767018 fn- 09@06@2014 jftLVj i kšVkus i kBfoyk vkgs
- 4- Jh- l kxjey nfopn cc ¼ hMh½ xk-da 073030033431 vrxr rØkj fuokj.k d{kkps fu.kž kuđ kj l j{kk vuker jDde #- 1430@& pš Øa 767032 fn- 21@06@2013 jftLVj i kšVkus i kBfo. ; kr vkyk vkgs
- 5- Jh- dkrhyky ykš k ¼ hMh½ xk-da 073030026290 vrxr rØkj fuokj.k d{kkps fu.kž kuđ kj xtgdkph oht tkM.khph l j{kk vuker jDdr fu; ekuđ kj ijr dj. ; kckcrP; k l puk mi foHkkxkl ns ; kr vkyš; k vkgr-

epkps fu'd'k %

1- Jh- t; r e fkk ; kauh epkyk l knj d syk; k fuonukps voykdu dys vl rk vl s fnl rs dh gs , [kk|k fof' k'B xtgdkps xklgk.ks vFkok forj.k dā uhp; k fof' k'V l orhy derjrd ca/kh ul u l ol k/kkj.k Lo: i kps vkgs vk; kšxkP; k xtgdk xklgk.ks fuokj.k ep o fo|r ykd i ky] fofu; e 2006 P; k fofu; e 2-1 d uđ kj epkP; k d{kk r ; s kkl; k xklgk. ; kph 0; k [; k [kkyhyček.ks dšsyh vkgs%

“Grievance” means any fault, imperfection, shortcoming or inadequacy in the quality, nature and manner of performance which has been undertaken to be performed by a Distribution Licensee in pursuance of a licence, contract, agreement or under the Electricity

Supply Code or in relation to standards of performance of Distribution Licensees as specified by the Commission and includes inter alia (a) safety of distribution system having potential of endangering of life or property, and (b) grievances in respect of non-compliance of any order of the Commission or any action to be taken in pursuance thereof which are within the jurisdiction of the Forum or Ombudsman, as the case may be.

; k uđ kj gs çfronu fof' k'B xkgdkps xklgk. ks vFkok forj. k dā uhP; k fof' k'V l orhy derjrk ; kl ca/kh ukgh] R; keçs epkyk ; koj fof' k'B vknš k nrk ; s kkj ukghr-

2- l nj çrtonukr l knj dš; k rØkjhp oxbkjh i çhyçek. ks rhu çdkjkr ekMr%

v½ ukf' kd xkeh. k eMy dk; kly; krhy vrxr rØkj fuokj. k d{kkph vkyš; k rØkjh gkrkG. ; kph dk; i) rh -

c½ ukf' kd xkeh. k eMy vrxr rØkj fuokj. k d{kkP; k v/; {kkP; k dkedtkckcrps oš fä d 'kj s

M½ vrxr rØkj fuokj. k d{kkP; k dk; i) rhciy vk; kxkP; k fo|eku fofu; kekr l qkkj. kk-

b½ epkP; k vknš kkph o l pukph fofgr dkye; khr veyctko. kh

3- ; ki šdh ¼v½ o ¼c½ ; k ckch egkforj. kP; k vrxr 0; oLFkki u o ç' kkl uk' kh fuxMhr vkgr- xkgdkph xklgk. kh gkrkGrkuk epkP; k utjyk tØgk&tØgk ; kckrr =v/h fdok n[ky ?ks ; kt kx; k ckch y{kkR ; rkr rØgk&rØgk ; k epkus eq[; vfhk; rk] ukf' kd ifjeMG ; kuk R; kP; k i krGhoj ; kx; dkjokbz dj. ; kps R; k&R; k vknš kkr l fipr dšyys vkgp- ; k rØkjhp; k fuferrkus gs ep iØgk , dnk ; k fuonukrhy l nj fo'k; kØjhy eq[; kadMs eq[; vfhk; rk] ukf' kd ifjeMG ; kps y{k ošku l ca/krkfo#/n mfpr dkjokbz dj. ; kps l fipr djhr vkgs

4- ojhy ¼d½ uđ kj vrxr rØkj fuokj. k d{kkP; k dk; ç. kkyhckcr egkj'k"v" fo|qr fu; ked vk; kxkP; k fo|eku xkgd xklgk. ks fuokj. k ep o fo|qr ykdiky] fofu; e 2006 e/; s l qkkj. kk dj. ; kl ca/kh l puk , dk çLrkok}kjs xkgd l ØkVuk vFkok vf/k—r xkgd çrfu/khekQR ek- vk; kxkyk vtħkjkus l knj djko; kr-

5- rl p ojhyi šdh ¼M½ P; k ckcrhr [kykl k dj. ; kr ; rks dh forj. k dā uhyk epkP; k vknš kkph o l pukph fofgr dkye; khr veyctko. kh dj. ks vk; kxkP; k mijkØr fofu; ekrhy fu; e 8-7

uđ kj ca/kudkj d vkgš epkP; k vknš kkpñ veyct ko. kh u >KY; kl
 ; kp fofu; ekry fu; e 22 çek. ks ek- vk; kxkdMs ckf/kr xkgdkl
 rØkj djrk ; rs vk; kxkyk fo|ř dk; nk] 2003 P; k dye 142 o
 149 vĽo; s forj.k dā uhrhy l ca/khr tokcnkj vf/kdkjh@depkj h
 ; kuk nM dj.; kps vf/kdkj vkgš- ; k rjrnñpk okij xkgd d:
 'kdrkr- ; kpk mYyŹ k ; k epkP; k çR; d vknš kkr dšsyk vl rks

6- rØkjnkj kP; k fuonukr dkgh fof'k'B idj. kkpñ mYyŹ k d#u ukf'kd
 xkeh.k eMy dk; kŹy; krhy vrxř rØkj fuokj.k d{k kP; k
 v/; {k kP; k ckrhr l foLrj ri'khykl g vuđ rØkj h dš; k vkgš-
 rØkjnkj ; kuh epkdMs nk[ky dšyŹ; k rØkj hñj eđ fugk;
 vfHki k; kl g yŹ kh ifronu 15 fnol kps vkr l knj dj.; kph ukvhl
 fofu; e Ø- 6-12 o 6-13 P; k vuđækus dk; đdkjh vfHk; rk] xkeh.k
 eMy dk; kŹy;] ukf'kd ; kauk ukMy vf/kdkjh Eg. ku fnyh gkrh- ; k
 ifronukph ir rØkjnkj xkgdkyk nou R; kauk ir feGkY; kph i kgkp
 epkl l knj djkoh] vl gh ; k ukvhl'khr epkus l řpr dšy gkrš ; k
 idj. kh l ca/kr ukMy vf/kdkjh gp vrxř rØkj fuokj.k d{k kps
 v/; {k vkgš o rØkjhrhy cjp eđ s gs R; kP; k' kh l ca/kr vl rkauk
 R; kuh ; k rØkj hñj Lor%ps eđ fugk; vfHki k; u nrk doG
 dk; đdkjh vfHk; rk pknOM ; kps i= epkyk vxf'kr dšy vkgš l ca/kr
 vf/kdkjh rØkjnkj xkgdkP; k rØkj hñker iđ s l onuk'khy o xkhkj
 ukghr vl k xkgdkpk l et >kyk vl sy rj rks vukBk; h ukgh -
xkgdfgr l đ{k.k fo'k; d fo|ř dk; nk]2003 ph dyes o vk; kxkps
fofu; e ; ke/khy grđ; k foijhr gh ckc vkgđ ; kph vrxř rØkj
fuokj.k d{k v/; {kuuh Hkfo"; kr v'kk rdkjh gkrkGrkauk ukn ?; koh-
rl p gh ckc e[; vfHk; rk] ukf'kd ifjeMG o vf/k{k d vfHk; rk]
ukf'kd xkeh.k eMy ; kP; k fun'kukl vk.k.; kr ; r vkgš

7- [kkyP; k Lrjkoj xkgdkP; k rØkjhyk ; kx; U; k; feGkyk ukgh rj
 ojps njokts [kys jkgkor] ; k -"Vhus vk; kxkus fo|ř xkgdkP; k
 rØkj h gkrkG.; kl kBh f=Lrjh; ; æ. kk fuekž k dšyh vkgš , [kk|k
 xklgk.; kP; k ckr vrxř rØkj fuokj.k d{k kP; k gkrkG. khr nkš
 vk<Gyk rj R; kps fujkdj.k dj.; kl kBhp R; kP; koj xkgd xklgk. ks
 fuokj.k ep LFkfi r dšsyk vkgš epkP; k fu. kž ku@dk; đkghugh
 xkgdkps l ek/kku >kys ukgh rj fo|ř ykdiky ; kps dMs vihy
 djrk ; rs R; keŹs xkgdkuh fujk'k vFkok grk'k gks ; kps dkj.k ukgh-
 vkiY; k ifronukr mYyŹ k dšyŹ; k fof'kV idj. kkrer vrxř
rØkj fuokj.k d{k kpk fu.kž vFkok dk; đkghc]y l ek/ku ul Y; kl
vFkok idj.k v|ki gh iyřer vl Y; kl l ca/kr xkgdkuh epkdMs
xklgk. ks nk[ky djkođ vl gh ep l řpr djhr vkgš

xkgdkps i fronu] fo|r forj.k dā uhpk [kyl k o l knj dj.; kr
vkysyh dxni=s ; k l oZ ckchpk fopkj d#u ep ; k çdj.kh [kkyhy
iæk.ks fu.kž nr vkgš

fu.kž

- 1- mijfufnV fu"d'kkP; k o funž kkP; k vk/khu jkgu ep gs i dJ.k fudkyh
dk<hr vkgš
- 2- egkj'V^a fo|r fu; ked vk; kx ¼ xkgd xklgk.ks fuokj.k
ep o fo|r ykdiky ¼ fofu; e 2006 e/khy fu; e Ø- 6-12
u| kj ukMy vf/kdkjh ; kauh ; k vkns kkP; k i ržpk o vkns kkrhy
n[ky ik= fu'd'kž' kž; kōjhy dkjokbpk vgoky epkdMs 1 efgU; kP; k
vkr l knj djkok-
- 3- ; k fu.kž k fo#/n rØkjnkj ; kauk vihy djko; kps
vl Y; kl] egkj'V^a fo|r fu; ked vk; kx ¼ xkgd xklgk.ks
fuokj.k ep o fo|r ykdiky ¼ fofu; e 2006 e/khy fu; e Ø-
17-2 u| kj ek- fo|r ykdiky ; kpdMs] ¼ Onkj k & egkj'V^a oht
fu; ked vk; kx] 606] ^ds kok** cxyk] cknk dklyDI ¼ i pZ ½
epb 400051]½ ; Fks ; k vkns kkP; k fnukdki kl u 60 fnol kP; k vkr
rs vihy d# 'kdrkr
- 4- funf'kr dkyko/khr forj.k dā uhus ; k vkns kkph veyctko.kh u
dY; kl e-fo-fu-vk- ¼ xkgd xklgk.ks fuokj.k ep o fo|r
ykdi ky ¼ fofu; e 2006 e/khy fu; e Ø- 22 vUo; s rØkjnkj
egkj'V^a fo|r fu; ked vk; kxkdMs nkn ekxw 'kdrkr

¼ pnfcd'kj l h- gē.kž
l nL; &l fpo rFkk dk; žvfHk; rnk

¼ l jšk i ka ok?k ½
v/; {k

xkgd xklgk.ks fuokj.k ep - i fjeMG ukf'kd

- i r ekfgrhl kBh o ; kX; R; k dk; bkghl kBh vx'kr %
- 1 e[; vfHk; rnk] e-jk-fo-fo-da/e; kž½ fo|r Hkou] i fjeMG dk; kžy;]
ukf'kdjkm 422101
 - 2 vf/k{k d vfHk; rnk ¼ xkeh. kž e-jk-fo-fo-da/e; kž½ ukf'kdjkm

