## Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

## Case No. CGRF(NUZ)/009/2009

Applicant : Shri Ranjit Pralhad Kambale

At Plot No. 64, Naik nagar,

Manewada Ring road,

NAGPUR.

Non-applicant: MSEDCL represented by

the Nodal Officer-Executive Engineer, Mahal Division, NUZ,

Nagpur.

Quorum Present : 1) Shri S.F. Lanjewar

Executive Engineer & Member Secretary,

Consumer Grievance Redressal Forum, Nagpur Urban Zone,

Nagpur.

2) Smt. Gouri Chandrayan,

Member,

Consumer Grievance Redressal

Forum,

Nagpur Urban Zone,

Nagpur.

## ORDER (Passed on 22.02.2009)

This present grievance application has been filed on 23.01.2009 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 here-in-after referred-to-as the said Regulations.

The grievance of the applicant is in respect of the connection does not release after a lapse of 18 months.

Before approaching this Forum, the applicant had approach the Internal Grievance Redressal Cell vide letter no. NUC/IGRC/280/T dated 15.01.2009. The Nodal Officer (Adm.) had given reply to Shri Ranjeet Pralhad Kamble stating that the Dobi Nagar Housing Society. (including flat No. 101) is having a arrears of Temporary connection. Due to which the connection disconnected.

The builder should submitted the relevant documents.

The applicant did not satisfied and he approach to CGRF and filed a case.

The case was heard on dated 11.02.2009.

Both the parties were present. Shri Ranjeet Kamble was present in consumers side and Shri Deshmukh acting Executive Engineer & Shri Chaure Dy. E.E. (In-charge) were present of MSEDCL side.

Shri Ranjeet Kamble was pleaded in his say that he had submitted all the requisite documents for getting new connection.

- a) Copy of "A-1" form & registration of flat.
- b) Mutation through court.
- c) Allotment letter of builder.
- d) Copy of bill of side consumers.
- e) Caste certificate.

But still he had not sanctioned the connection since 18 months.

He appeals to get the connection immediately and give compensation for harassment by MSEDCL to him.

The case was argued by MSEDCL side saying that the builder uses the supply for construction of purpose. He did not pay the arrears. Hence the supply is disconnected of the promises.

They also requested that the arrear payment should be cleared by the contractor & he should get proper sanction of the connection of the scheme.

After hearing both the sides and documents submitted by them. The Forum has come into conclusion the order is issued for implementation.

The new connection should released by MSEDCL after due formalities of applicant within 15 days & compliance the report.

The old arrears of the apartment should be diverted to builders name wherever the connection in his name is existence.

No any compensation will have to pay to applicant.

Sd/-

(S.F. Lanjewar)

Sd/-

(Smt. Gauri Chandrayan)
MEMBER

Member-Secretary

CONSUMER GRIEVANCE REDRESSAL FORUM

MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO LTD's NAGPUR URBAN ZONE, NAGPUR.