

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/288/2014

Applicant : Shri Mangal Binda Verma,
C/o Dilip M. Verma,
Plot No. 109, Saket Nagar,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 5.1.2015.

1. The applicant filed present grievance application before this Forum on 12.11.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bill for May 2014 and therefore that bill should be revised.

3. Non applicant denied applicant's case by filing reply Dt. 24.11.2014. It is submitted that meter is tested by acucheck and found correct. Again meter is tested in the meter testing laboratory of SNDL and it is found correct. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. Order of Learned I.G.R.C. shows that before I.G.R.C. applicant complained regarding excessive bill of May 2014 only. However, while filing the application before this Forum, applicant changed the version and submitted that since January 2014, he received excessive. Order of Learned I.G.R.C. shows that there was no complaint for excessive bill from January 2014 to April 2014. Therefore if the applicant has to seek revision of bill for January 2014 to April 2014, first he has to approach I.G.R.C. and direct application to this Forum to revise the bill of January 2014 to April 2014 is untenable at law without approaching to I.G.R.C.

6. Learned I.G.R.C's order shows that applicant complained that bill of May 2014 is excessive. We have carefully perused CPL of the applicant. In May 2014 his consumption is 743 units. We have perused previous consumption pattern of the applicant. CPL shows that in July 2012, consumption was 601 units, in April 2013 – 450 units, in April 2014 – 421 units, in May 2014 -743 units. Therefore there is same trend of consumption.

7. There are 8 rooms, 6 fans, 2 tube lights, six CFL, 2 TVs, 2 set top boxes, 1 freeze, 2 coolers and 1 motor pump. Therefore there is sufficient connected load. Meter is tested in meter testing laboratory of

SNDL and it is found O.K. Therefore consumption recorded by the meter is the consumption utilised by the consumer. Hence bill can not be revised. Hence Forum proceeds to pass following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN