

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/107/2014

Applicant : Shri Pandharinath J. Rahate,
Quarter No. 127, Shantinagar Col.,
near Durga Mandir,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Adv. Subhash Jichkar
Member.

3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 5.7.2014.

1. The applicant filed present grievance application before this Forum on 29.4.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he is receiving excessive bills of December 2013 and therefore requested to test the meter and revise the bill.

3. Non applicant denied applicant's case by filing reply dated 13.5.2014. It is submitted that meter of the applicant was tested in testing laboratory on 24.2.2014 and it is found O.K. Therefore bill can not be revised.

4. Forum heard arguments of both the sides and perused the record.

5. As per order dated 13.5.2014, it was ordered by the Forum to test the meter in the laboratory of M.S.E.D.C.L. and to submit test report. However, up till now meter testing report is not filed on record for the reason best known to SNDL & MSEDCL. Therefore we have no other alternative than to turn towards other material on record.

6. Record shows that applicant complained to SNDL that bill of December 2013 is excessive. Accordingly, meter was replaced and tested in the meter testing laboratory and found O.K. Despite this findings about erratic functioning in regard to disturbance in display of date and time as mentioned from commercial section of SNDL, non applicant did not revise the bill and therefore applicant approached I.G.R.C. vide case No. 290/14 decided on 24.4.2014.

7. Learned I.G.R.C. observed in order dated 24.4.2014 that as per CPL of the applicant bill of December 2013 is issued for 468 units for 2 months i.e. monthly consumption of 234 units which is as per his existing monthly consumption which he has paid. Still applicant complained regarding excessive bill. Accordingly, meter of the applicant was tested in meter testing laboratory and found normal except disturbance in display of date and time parameters of the meter. However, as far as recording of consumption is concerned, performance of the meter is normal. His monthly average consumption during the previous year 2012-13 was 212 units and monthly average of current year i.e. 2013-14 is 238 units per month. Thus there is rise of only 12 % which can not be considered as excessive.

8. We have carefully perused spot inspection report dt. 8.5.2014. Considering the connected load of the applicant and previous trend of consumption of applicant, in our opinion bill is not excessive. Meter is already tested in meter testing laboratory and found O.K. Therefore bill of the applicant can not be revised.

9. We find no substance in present grievance application and application deserves to be dismissed.

10. It is true that as per the regulations, it was incumbent on the part of the Forum to dispose off the matter within 60 days from

the date of presentation. However, in spite of speaking order by the Forum about filing of test report on record, meter of the applicant was not tested for a long time and there was delay in submission of testing report on record. Secondly, previously matter was heard by Incharge Chairman Shri Bute & Incharge Member / Secretary Shri Wasnik, but during the pendency of the matter, both of them transferred from this Forum. Shri S.S. Patil, Regular Chairman and Shri A.S. Shrivastava regular Member / Secretary of Forum joined the Forum. Therefore it was necessary to rehear the matter before new members. Accordingly, specific order in writing was passed on Dt. 10.6.2014 and again matter was fixed for hearing on 20.6.2014. At the second time before new body of the Forum, the matter was reheard and therefore today we are delivering judgement. Due to this reason, Forum could not dispose off the matter within 60 days from the date of presentation.

11. Hence following order :-

ORDER

1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN