

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Zone, Nagpur**

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**Case No. CGRF(NZ)/60/2016**

Applicant : Shri Balkrishna S. Tambe  
17/23, Lashkaribag, Near Mata Mandir  
Nagpur-17.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(D/F.) NUC, MSEDCL,  
NAGPUR.

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Applicant :- In person.

Respondent by 1) Shri Gotmare, EE, Nodal Office  
2) Shri Larokar, Nodal Office.  
3) Shri Dahasahastra, SNDL Nagpur.

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Quorum Present : 1) Mrs. V.N.Parihar,  
Member, Secretary  
& I/C.Chairman.  
  
2) Shri N.V.Bansod,  
Member

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**ORDER PASSED ON 04.06.2016.**

1. The applicant filed present grievance application before this Forum on 07.05.2016 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as said Regulations).
2. Non applicant, denied applicant's case by filing reply dated 23.05.2016.
3. Forum heard arguments of both the sides and perused record.

4. An Applicant's grievance is that his Energy bills are exorbitant as compared to his neighbor having similar load, and hence requested for change of meter, revision of the electricity bill.

5. Non-applicant, in his reply stated that an applicant Shri Balkrishna Sambhaji Tambe has been given single phase electric supply since dt.10/08/1978 having consumer no, 410011049382.The said consumer lodged complaint that his energy bill for the month of April 2016 is for 217 units and is on higher side. Hence his meter No.G1122287 was tested by Accu-check on dated 23-04-2016 and found correct.

6. An Applicant was not satisfied with the testing of meter by Accu-check. Therefore he lodged complaint with IGRC for the said grievance. IGRC passed the order that as per CPL of the consumer, consumption of applicant for April-2014 is 203 and April-2015 is 198 units. Similarly assessed consumption on the basis of connected load works out to be 195 units. Considering these facts, therefore consumption recorded by meter in the month of April-2016 which is 217 is in order. Hence ordered that there is no need to test the meter in Meter Testing Laboratory as well as no need to replace the meter.

7. Aggrieved by IGRC order, Applicant approached this forum and requested to Test the said meter and requested if found faulty, same may be replaced. Also he is ready to bear requisite cost of Testing charges.

8. After hearing both the side, Forum is of opinion that, when applicant is not satisfied with the Accu-check report ,he has right to get it tested in the MTL and if

found incorrect, he can raise demand for replacement of the faulty meter.

9. Had the Nodal officer as well as IGRC gone through the provisions of the MERC Regulation, this simple grievance would have been redressed at their end. Due to this, applicant has to undergo unnecessary harassment, along with wastages of time, energy and machinery of CGRF.

10. Hence this order.

### ORDER

- 1) Grievance application is allowed.
- 2) Non-applicant is directed to issue the demand note to the applicant for testing of the meter in MTL of MSEDCL and on receipt of the payment, applicant's meter may be sent for testing and if found faulty replace meter of the applicant and revise his energy bills.
- 3) No order as to cost.

Sd/-  
(N.V.Bansod)  
MEMBER

sd/-  
(Mrs.V.N.Parihar),  
MEMBER/SECRETARY  
& I/C. CHAIRMAN