

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/040/2015

Applicant : Shri Suryabhan R. Awachat,
Prop. Ram Electricals,
556, New Shukrawari,
Fawara Chouk,
Nagpur : 09.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.

2) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 24.3.2015.

1. The applicant filed present grievance application before this Forum on 24.2.2015 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. Applicant's case in brief is that she received excessive bill and therefore it may be revised.

3. Non applicant denied applicants case by filing reply Dt. 9.3.2015. It is submitted that meter of the applicant is tested in meter testing laboratory on 2.2.2015 and it is found O.K. Therefore bill can not be

revised. Again meter is tested on 10.2.2015 in meter testing laboratory of S.N.D.L. in presence of applicant and meter is found O.K. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. It is pertinent to note that this electricity connection is for well known and reputed shop of 'Ram Cooler', New Shukrawari, Fawara Chouk, Nagpur. In this shop, work of manufacturing of coolers is going on and sale of coolers at a large scale is going on. Therefore there is tremendous consumption in this commercial shop.

6. We have carefully perused consumption trend of the applicant. In January 2012-906 units, March 2012-928 units, in April 2012 – 1486 units, in May 2012 – 1357 units, in June 2012- 1487 units, in July 2012 - 1910 units, in August 2012- 1276 units, in September 2012- 1230 units, in October 2012 – 1673 units, in November 2012 – 1448 units, in December 2012 – 1299 units, in January 2013 – 1192 units, in March 2013 – 1110 units, in April 2013 – 1727 units, in May 2013 – 2200 units.

7. In June 2013 old meter is replaced on complaint of the applicant and new meter is installed. Old meter is tested in laboratory of SNDL and it is found O.K.

8. Again in June 2013, reading was 1511 units, in August 2013 – 1362, in September 2013 -1571 units, April 2014 – 1207 units, in May 2014 - 1107 units, in June 2014 – 1241 units, in July 2014 – 1160 units, in August 2014 – 1028 units, in September 2014 – 1073 units, in October 2014 – 1046 units, in December – 1452 units.

9. Therefore there is same trend of consumption. Meter is tested in the laboratory and bills can not be revised. Grievance application deserves to be revised. Hence following order :-

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER/
SECRETARY

Sd/-
(Shivajirao S.Patil)
CHAIRMAN